

Qualitative risk assessment of sensitive infrastructures at the local level: Flooding and heavy rainfall

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Abstract.

The flood disaster of July 2021 claimed the lives of more than 220 people in Western and Central Europe - particularly severely affected was the Ahr Valley in Germany, where the floods caused at least 135 fatalities, damaged and destroyed more than 9,000 buildings, and caused billions of euros in damage. To prevent such a disaster from happening again, it is crucial not to simply rebuild, but to build up in a way that strengthens resilience to future events. Since time and money are often critical issues in the reconstruction process, it is important to focus on most vulnerable groups as well as critical and sensitive infrastructures, as these need particular attention and support for risk reduction and resilience building within the recovery process. The paper systematizes how critical and sensitive infrastructures are defined and explores how the flood risk that a sensitive infrastructure is facing can be determined by an easy-to-use framework for risk assessment. This assessment can be used as a basis for deciding between on-site (re-)construction versus resettlement, as well as for the protective measures to be taken. A detailed application of the framework assessment is carried out with regard to a school for children with disabilities that is located directly at the river Ahr.

20 1 Introduction

Building back better and enhancing the resilience of communities and cities after disasters within the reconstruction process are globally important issues (United Nations Office for Disaster Risk Reduction, 2015). While much attention has been paid to the reconstruction process in general (United Nations Office for Disaster Risk Reduction, 2015) and housing reconstruction in particular (UN-Habitat and AXA, 2019), the issue of sensitive infrastructures and the specific protection needs of people with disabilities have often been overlooked and not sufficiently explored as well as considered (Kelman and Stough, 2015a; Ronoh et al., 2015; Ton et al., 2019; Global Facility for Disaster Reduction and Recovery and The World Bank Social Development Global Practice, 2020) - in Germany, as elsewhere, people with disabilities are mostly not sufficiently considered in existing disaster management concepts (Office of the Representative for the Interests of Persons with Disabilities and DRK Landesverband Baden-Württemberg, 2023). Yet, recent disasters underscore that these groups and facilities need more attention (Kelman and Stough, 2015b; Global Facility for Disaster Reduction and Recovery and The World Bank Social Development Global Practice, 2020).

The consideration of sensitive infrastructures with particularly vulnerable groups is less advanced as the discussion about critical infrastructures, such as electricity networks, in post-disaster reconstruction which has already been researched in various studies (Mulowayi et al., 2015; Sarker and Lester, 2019; Rouhanizadeh and Kermanshachi, 2020) - even with regard to the 2021 flood event (Koks et al., 2022), whereby this study at least addressed the areas of health and education, but no in-depth discussion was given to other sensitive infrastructures or facilities for people with disabilities. In addition, the topic of schools, for example, has so far mostly been considered in the context of earthquakes and earthquake-proof reconstruction or new construction (United Nations Centre for Regional Development, 2009; Asian Development Bank, 2015) - and less in the context of climate change-enhanced extreme events such as flooding. In light of changing risks due to those changing climatic hazards such as floods, heavy rainfall and heat, the vulnerability and the protection of sensitive infrastructure and its users

must receive a higher attention. In Germany, the new Federal Spatial Development Plan for Flood Protection (*Verordnung über die Raumordnung im Bund für einen länderübergreifenden Hochwasserschutz* - BRPHV) from 2021 underscores in its objectives, there is even a need to address the special requirements for protecting sensitive infrastructures and vulnerable groups and land-uses. While the formulation of the BRPHV supports the understanding that sensitive infrastructures and vulnerable groups need particular attention, the nationwide document is and cannot be very precise - therefore, no information is provided on how this vulnerability can be calculated and taken into account. Furthermore, this plan is primarily addressing risk assessment before extreme events, while the concrete question on how to consider these aspects in reconstruction efforts is also new and an emerging issue. In addition, issues such as the different sensitivity of land uses and the varying vulnerability of user groups have not yet been central points in specific guidelines on reconstruction, and some guidelines in the field of water management and risk prevention often emphasize the risk cycle and the importance of property protection measures - but do not adequately cover the role of sensitive and critical infrastructures. In contrast to critical infrastructure, there are hardly any specific legal requirements or binding protection targets in Germany for sensitive infrastructures - regardless of which level is being looked at. According to the Building Code (*Baugesetzbuch* - BauGB), old people's as well as care and nursing homes are considered unregulated special buildings ("ungeregelte Sonderbauten"), meaning that there are no specific structural, systems engineering or organizational requirements for this type of building use. So, there are neither legal requirements in the context of risk management, nor methods for identification, nor guidelines for resilient sensitive infrastructures.

Since both disaster and post-disaster reconstruction literature as well as official planning documents and regulations show a deficit with regard to the consideration and risk assessment of sensitive infrastructures, this paper develops and outlines a more systematic approach on how to account for the risks sensitive infrastructures are facing with regard to flooding and heavy rainfall. In this regard our paper addresses the following research questions:

1. How to define sensitive infrastructures as opposed to critical infrastructures?
2. How to identify the specific risks of sensitive infrastructures to flooding, using qualitative assessment methods?
3. How to better account for the special needs of vulnerable people in sensitive infrastructures - especially during reconstruction?

2 Theoretical Framework

In recent decades, various academic communities have developed different approaches to disaster risk, its components and its assessment. Among the well-known paradigms in the context of disaster risk is the pressure-and-release (PAR) model. The PAR model conceptualizes risk as the product between hazards and vulnerability conditions, whereby vulnerability is characterized by root causes that lead to dynamic pressures, which in turn lead to unsafe conditions (Wisner et al., 2003; Birkmann et al., 2013). Within the MOVE framework, which deals with systematic assessments and various dimensions of vulnerability, risk is also understood as the probability of harmful consequences or losses resulting from interactions between hazard and vulnerable conditions. The MOVE framework conceptualizes vulnerability as being caused by exposure, fragility and susceptibility, and a lack of resilience (Birkmann et al., 2013).

Defining risks has also become an important topic in climate change research. Starting from a vulnerability-centered framework, the IPCC shifted its focus to a risk-centered approach in its Special Report on „Managing the risks of extreme events and disasters to advance climate change adaptation“ (SREX) and its Fifth Assessment Report (AR5) (Field et al., 2012; IPCC, 2014; Estoque et al., 2023). According to SREX and AR5, disaster risk is understood as a function of the interaction of climate hazards, vulnerability and exposure, and represents the potential for a serious interruption of the normal functioning of the affected society (Field et al., 2012; IPCC, 2014).

In the sixth and most recent assessment report of the IPCC (AR6), risk is also defined as the potential for adverse consequences for human or ecological systems, whereby risks arise from dynamic interactions between climate-related hazards with the exposure and vulnerability of the affected human or ecological system to the hazards (Reisinger et al., 2020). A new aspect in AR6 is the additional focus on responses, i.e. in the context of climate change, risks can arise from potential impacts of climate change as well as human responses to climate change, meaning that risks can also result, for example, from the potential for such responses not achieving the intended objectives (Reisinger et al., 2020). However, since our work does not focus on possible actions and responses and the risks that may arise from them, the established conceptual risk framework of SREX and AR5 is used, i.e. risk is seen as a function between the interaction between hazard, exposure and vulnerability, where exposure is a separate component and not part of vulnerability, as is the case, e.g. in the MOVE Framework.

Within this risk concept, „hazard“ is defined as the potential occurrence of a natural or human-made physical event that can result in severe consequences like death, injury or damage to property, infrastructure and livelihoods (Field et al., 2012). The term “exposure” refers to the presence (location) of people, livelihoods, environmental services and resources, infrastructure or economic, social or cultural assets in places that could be affected by physical events and that are therefore potentially subject to future damage, loss or adverse effects (Field et al., 2012). Vulnerability is more difficult to capture. In SREX, vulnerability is defined generically as the propensity or predisposition to be adversely affected, where such a predisposition represents an internal characteristic of the affected element (Field et al., 2012). In the context of disaster risk, this includes the characteristics of a person or group and their situation, which influence their ability to anticipate, cope with, withstand and recover from the adverse impacts of physical events (Wisner et al., 2003). In the terminology of the Sendai Framework, vulnerability is not limited to individuals or groups. It is understood as “conditions, made up of physical, social, economic and environmental factors or processes, that increase the susceptibility of individuals, communities, assets or systems to the impact of hazards” (United Nations Office for Disaster Risk Reduction, n.d.b). With regard to heavy rain and flooding, people with limited mobility, those under six years of age and over 65 years of age, pregnant women, those in need of care and intensive care patients can be classified as particularly vulnerable (Der Paritätische Gesamtverband, 2017). In addition, people with mental disabilities and diseases often take longer and struggle more to recover, and depending on their condition, they may already be in a worse position to cope. Furthermore, homeless people, refugees (e.g., due to language barriers) and prisoners are also particularly vulnerable due to their social circumstances.

This approach, which considers risk as the product of hazard, exposure and vulnerability, has already been frequently applied (Bündnis Entwicklung Hilft / IFHV, 2024; Almeida et al., 2016) - albeit in an adapted manner depending on the context. For the globally known WorldRiskIndex, risk is calculated per country as the geometric mean of exposure and vulnerability, where vulnerability is composed of susceptibility, coping and adaptation (Bündnis Entwicklung Hilft / IFHV, 2024). Coping includes various abilities and measures of societies to counter and reduce the negative effects of natural hazards and climate change through direct measures and available resources, also immediately after an event (Bündnis Entwicklung Hilft / IFHV, 2024). Adaptation, on the other hand, refers to long-term processes and strategies to achieve forward-looking changes in social structures and systems in order to counteract, mitigate or avoid future negative effects (Bündnis Entwicklung Hilft / IFHV, 2024). However, since our focus was on individual infrastructures and their user groups in reconstruction and new construction, and not on long-term social processes, we limit our risk assessment to vulnerability, composed of susceptibility and coping capacity. For risk assessment, in addition to vulnerability, we also consider exposure to the hazard of flooding and heavy rainfall as our research took place in the context of the Ahr Valley flood.

Many assessment methods use quantitative methods, with hierarchical or deductive indices most commonly used to create composite indicators of risk, vulnerability and resilience (Beccari, 2016). Those quantitative assessment methods can be used to identify high-risk countries or regions (Bündnis Entwicklung Hilft / IFHV, 2024) or so-called hot spots. However, these approaches are not suitable at the local level or for individual objects, as on the one hand there is often no corresponding usable data available and on the other hand the risk at this level becomes very individual and small-scale. In addition, users on site

125 need easy-to-implement concepts to be able to carry out risk assessments without detailed technical knowledge. Therefore,
building on the IPCC's risk understanding, we have explored how such an easy-to-use risk framework can be designed to
assess the risks of so-called sensitive infrastructures used by particularly vulnerable population groups. Since our research took
place in the context of the Ahr Valley flood disaster and the subsequent reconstruction, the link to reconstruction processes
was also drawn. Our framework can be used in reconstruction as a basis for deciding between on-site (re-)construction versus
130 resettlement, as well as for the protective measures to be taken. Furthermore, it also supports risk prevention by identifying
particularly risk-prone sensitive infrastructures, so that, for example, disaster control can place a greater focus on these
infrastructures when planning evacuations or to better protect them through structural retrofitting.

3 Critical versus sensitive infrastructures in risk management and reconstruction

While the protection of critical infrastructures has received an increasing attention - in Germany, e.g. within the Federal Spatial
135 Planning Act (*Raumordnungsgesetz* - ROG) -, the consideration of specific protection needs of sensitive infrastructures, such
as schools, elderly homes or kindergartens is still limited and less advanced. The flood disaster of July 2021 significantly
revealed the lack of preparedness of sensitive infrastructures in Germany - as it is also the case in other countries, e.g. the
United States of America. The event of Hurricane Ian that impacted the Florida coast in 2022 showed that critical public
healthcare inadequacies disproportionately affected the older adult population and resulted in fatalities after Hurricane Ian
140 (Bushong and Welch, 2023). Another study investigating if disabled individuals were disproportionately impacted by
Hurricane Harvey in Texas found that the overall extent of Harvey-induced flooding was significantly greater in areas where
a higher proportion of disabled residents lived (Chakraborty et al., 2019).

Without the functioning and rapid (re-)construction of critical and sensitive infrastructures, communities cannot recover and
find a way to build resilience. So far, reconstruction and recovery often focus mainly on the physical rebuilding of these
145 infrastructures, rather than on the loss of functions - such as schooling. In this respect, it is not just about rebuilding the physical
structure, but resilience also means that people and children have trust and feel safe in the place where they are accommodated
and can reliably use its functions.

Before going into the assessment of how sensitive and critical infrastructures are at risk and how they are treated within the
recovery and reconstruction process, we present core definitions based on a literature review and the analysis of selected laws,
150 directives and official documents in Germany/EU as well as the US to better differentiate the two terms and outline the current
legislation with regard to these infrastructures.

3.1 Definitions

Critical infrastructures: As already stated, much attention has been paid to the concept of critical infrastructures in the last
years. As a result, slightly different definitions can be found, which nevertheless essentially contain the same meaning. Critical
155 infrastructures are objects, installations, networks, systems, facilities or organizations providing services that are vital for the
functioning of the community or society and whose failure or impairment would lead to serious consequences, e.g. disruptions
to public safety or shortages of essential goods (Federal Office for Information Security, n.d; United Nations Office for Disaster
Risk Reduction, n.d.a; Stewart et al., 2009). Depending on the source of information, this includes various sectors (Filiol and
Gallais, 2014). The following sectors are often mentioned: energy, water supply and disposal, transportation and traffic,
160 finance, healthcare, government and public administration, information and communication technology, media and culture,
food as well as waste disposal (Federal Office for Information Security, n.d; Stewart et al., 2009). In the European Critical
Entities Directive (CER), for example, space is also listed as a sector (European Parliament and Council, 2022). Outstanding
in critical infrastructures are the interconnectivities and (inter-)dependencies which can lead to so-called domino and cascade

effects in the event of an impairment or failure of one or several critical infrastructures or critical infrastructure components (Hellström, 2007).

Sensitive infrastructures: Sensitive infrastructures with a particularly vulnerable population or user group have not yet been the focus of attention. In fact, there is not even a standardized definition in Germany, as is the case with critical infrastructures (Hartz et al., 2020). Furthermore, in the US, for example, the concept of critical infrastructure is defined more broadly by the Federal Emergency Agency (FEMA) than is the case in Europe and Germany - here the concept of critical infrastructure includes not only facilities that are vital for the population, but also, for example, facilities that are essential for the protection of specific population groups (Federal Emergency and Management Agency, 2007). Greiving et al. (2023) however, provide a proposal for the term of sensitive infrastructures - they define it as infrastructures that are used by groups of people who require assistance from third parties in the event of an incident. This is partly in line with a description of the term in a publication by the German Federal Institute for Research on Building, Urban Affairs and Spatial Development, whereby the term in this publication is not limited exclusively to facilities whose users are dependent on assistance in the event of an incident, but also includes other infrastructures that can be of great importance to the community and whose users or uses are very vulnerable, but whose failure does not necessarily lead to significant supply shortages or threats to public safety (Hartz et al., 2020). In addition to kindergartens, school facilities for children with disabilities or retirement and care homes, these can also include large stables in agricultural production, for instance. Nevertheless, it is important to emphasize that for people whose mobility or perception is limited - be it due to physical or mental disabilities, due to advanced pregnancy, due to illness, etc. - flooding is definitely a matter of life and death. Consequently, we consider infrastructures that are utilized by users who require assistance from third parties or special technology in the event of an incident, i.e., primarily people with limited mobility or perception or ability to express themselves, to be sensitive.

The difference in a nutshell: While the focus when considering critical infrastructures is usually on the service they provide to the community, the focus when considering sensitive infrastructures is on the user group, i.e. the living beings that use the infrastructure or regularly spend time in it. It should be noted that there is an overlap - for example, hospitals can be assigned to both terms respectively concepts. Hence, another concept is introduced - that of protection worthiness (Greiving et al., 2023).

Protection worthiness: Protection worthiness is a political-normative concept, therefore a broad discourse and a politically legitimized system of objectives is necessary to determine which infrastructures belong to this concept (Hartz et al., 2020) - whereby, depending on the political norm, critical as well as sensitive, endangering and particularly meaningful infrastructures can be included (see Table 1 and (Greiving et al., 2023)). If the concept is applied in spatial planning, this means that certain land uses and spatial functions are given greater weight in the question of protection - with corresponding consequences in the context of a balancing process (Hartz et al., 2020; Greiving, 2023).

Table 1: Excerpt of possible reasons for special protection needs of different types of infrastructures, adapted from (Greiving et al., 2023).

Infrastructure type	Examples	Legal basis and official documents/ requirements (Germany/EU and USA)	Reasons for protection worthiness
Sensitive infrastructures	<ul style="list-style-type: none"> - Kindergartens - Schools - Senior citizens and care facilities 	<ul style="list-style-type: none"> - In parts, e.g. State law on fire protection, general assistance and civil protection (<i>Brand- und Katastrophenschutzgesetz – LBKG</i>) of Rhineland-Palatinate - US Risk Management Series Design Guide for Improving School Safety in Earthquakes, Floods, and High Winds Design Guides 	Avoidance of personal injury to groups of people who require assistance from third parties in the event of an incident

Critical infrastructures whose failure or impairment results in lasting disruptions to the overall system/to the society	- Supply networks (gas, water, electricity, telecommunications) - Transportation networks	- Directive (EU) 2022/2557 of the European Parliament and of the Council of 14 December 2022 on the resilience of critical entities and repealing Council Directive 2008/114/EC - BSI Critical Services Ordinance (<i>Verordnung zur Bestimmung Kritischer Infrastrukturen nach dem BSI-Gesetz</i> - BSI-KritisV) - US Risk Management Series Design Guide for Improving Critical Facility Safety from Flooding and High Winds (Federal Emergency and Management Agency, 2007)	- Avoidance of disruptions and shortages - Avoidance of loss of function outside exposed areas and in other infrastructure sectors (so-called "domino and cascade effects") - In the US, the term of critical infrastructures is used much more broadly by the Federal Emergency and Management Agency (FEMA), so that "sensitive infrastructures" are also included here, as FEMA defines that critical facilities comprise all public and private facilities deemed by a community to be essential for the delivery of vital services, protection of special populations, and the provision of other services of importance for that community.
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200 Despite the different laws and publications that underscore the importance of critical and sensitive infrastructures in the context of extreme events and disasters, there are no standard procedures in Germany for identifying and assessing or evaluating critical and sensitive infrastructures in local and regional planning in the context of extreme events. Also, the formulation of protection goals for these types of infrastructures and their users is still absent.

3.2 The impacts of the Ahr flood 2021 on critical and sensitive infrastructures

205 The Ahr Valley - a low mountain region with steep slopes and a narrow valley offering little space for settlement areas - encompasses a high exposure of infrastructures to floods and heavy precipitation as the event in 2021 dramatically revealed (Truedinger et al., 2023). Various schools, elderly homes, hospitals and care homes in the region, for example in the city of Bad Neuenahr-Ahrweiler, are located close to the river - and thus have been adversely affected by the heavy-rainfall induced floods in 2021, which were caused by an upper-level trough that shifted eastward from the Atlantic Ocean to the southeast and encountered resistance from a quasi-stationary anticyclone positioned over northeastern Europe (Mohr et al., 2023). Heavy rainfall, on average about 75 mm across the Ahr catchment within a 24-hour period, resulted in severe flooding within the Ahr Valley, notably on July 14th and 15th, 2021 (Mohr et al., 2023). A total of 17 schools were hit particularly hard by the flood (Die Landesregierung Rheinland-Pfalz, 2022), so that no classes could be held there after the flood for several weeks and months. In addition to schools, 42 kindergartens and daycare centers were affected in the county of Ahrweiler (Bundesministerium des Innern und für Heimat and Bundesministerium der Finanzen, 2022). In Bad Neuenahr-Ahrweiler, the largest town in the Ahr Valley, eight kindergartens and daycare centers were damaged. Since most of the children attending

these facilities are six years old and younger, they are seldom able to get to safety on their own in the event of flooding, simply because of their physical and mental condition. Also, an integrative daycare center in the direct vicinity of the Ahr was affected that accommodates children with disabilities as well as infants and toddlers. Many other sensitive infrastructures were also affected - such as care facilities, 15 of which had to be evacuated in the county of Ahrweiler (Bundesministerium des Innern und für Heimat and Bundesministerium der Finanzen, 2022).

Reconstruction approaches in the Ahr Valley and other affected regions in Germany mainly focus on the compensation of experienced losses and damages (Landesregierung Rheinland-Pfalz, 2021; Birkmann et al., 2023) - thus hampering resilience building and not sufficiently capturing the specific nature and needs of critical and sensitive infrastructures including the vulnerability of the persons using it (Birkmann et al., 2023). A drastic example of this so-called sensitive infrastructures is the “Lebenshilfehaus”, a care home for people with disabilities, in the city of Sinzig. In the night of the flood event of 2021 twelve people with disabilities lost their lives because the water rose enormously quickly and the management of the house and the local disaster protection units were unable to save these persons (SWR, 2021). In this context, it is important to mention that the city of Sinzig is located downstream, which means that the flood had already destroyed places up-stream in the afternoon and evening of the same day.

The challenges on how to better account for sensitive infrastructures with highly vulnerable population groups is not limited to this single case, but is an important emerging issue in the reconstruction process that is unsolved up to now. The Levana School in Bad Neuenahr-Ahrweiler, that is discussed in this paper in-depth, is another example. The school is a facility for children with special needs. Since the flood of 2021 occurred during the evening and night, fortunately no students were in the school. At another time of the day, however, there could have been fatalities as well - and the inventory and the school building itself suffered severe damage in 2021 (Himmelrath, 2022). Next to direct damages also the losses of school and teaching time need to be considered as an important secondary damage.

In this regard, the 2021 flood disaster in the Ahr Valley in Germany and the subsequent reconstruction process is a good example and a powerful case study to explore our research questions and the importance of vulnerability and sensitivity in building resilience and to find concrete options for building back better sensitive infrastructures.

4 Methods

To explore the different aspects and challenges of strengthening protection and resilience - especially within the reconstruction process - and to obtain a risk framework for sensitive infrastructures, we have undertaken a qualitative approach. Our approach includes expert interviews, workshops and discussions, on the basis of which the assessment method was developed. Afterwards, a detailed case study was used to test the applicability of the assessment method, including other methods such as GIS analyses as well as observations and assessments of the flood impacts, the location and the construction of the building. All the methods used are listed in Table 2, along with the objectives and justification for the use of each method and the data obtained, where this can be reasonably specified.

Table 2: Presentation of the methods used, the objectives and justification for the use of the methods and the data obtained (to be stated where appropriate).

Methods	Goals / Justification for use	Received / Analyzed data, contents and meetings
Expert interviews	- Obtaining detailed expert knowledge	- On-site visit and conversation with the managing director of the Construction and Development Company Bad Neuenahr-Ahrweiler (Aufbau- und Entwicklungsgesellschaft Bad Neuenahr-Ahrweiler) on 05.07.2023 (Bad Neuenahr-Ahrweiler)

Expert workshops and expert discussions	<ul style="list-style-type: none"> - Obtaining detailed expert knowledge - Assessment/Verification of the new findings by experts within their (guided) discussions 	<ul style="list-style-type: none"> - Semi-structured interview with a school staff member of Levana School on 12.06.2023 (online) - Unstructured interview with a former school staff member of Levana School on 25.04.2023 (by telephone) - Several brief telephone conversations to clarify specific questions also took place, for example, with an expert from SGD Nord (Upper State Authority of Rhineland-Palatinate) <p>Participation and minutes of several meetings in the KAHR project context, e.g.</p> <ul style="list-style-type: none"> - With the county administration and the “Owner-operated Municipal Enterprise Schools and Facility Management” (Eigenbetrieb Schulen und Gebäudemanagement) on 05.04.2023 and 22.05.2023 (online) - With state, regional and county planning on risk-based spatial planning, e.g. with regard to schools on 07.02.2023 (online)
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Expert interviews, workshops and discussions were conducted in various settings to expand knowledge by obtaining expert knowledge and to assess and verify the scientific findings. For example, a semi-structured interview was conducted with a responsible school staff member of the Levana School, and a telephone interview was also held with a former principal of the school to assess the location and the challenges posed by the evacuation issue and the susceptibility of the children. A site visit and discussion were conducted with the managing director of the construction and development company, whereby the city of Bad Neuenahr-Ahrweiler is, e.g., the responsible authority for the inclusive kindergarten “St. Hildegard”, which is located in close proximity to the original location of the Levana School. In addition, several expert discussions took place with the county administration and the “Owner-operated Municipal Enterprise Schools and Facility Management” (Eigenbetrieb Schulen und Gebäudemanagement), where the limits and possibilities of funding and relocation were also discussed with the experts. A more general meeting was held with state, regional and district planning on risk-based spatial planning, e.g. with regard to schools, to get a broader overview of the topic.

A case study was then used to test the assessment method developed using the aforementioned methods. In this test of real-life applicability, maps, flood impacts and various documents and personal interviews were also analyzed and included.

5 New risk assessment framework for sensitive infrastructure

Based on current literature as well as the expert interviews, workshops and discussions, a more systematic approach to assess the risk of sensitive infrastructures, with a particular emphasis on the vulnerability level of the user group and their capacity to cope with extreme events - which is in our case flooding - is shown below. In addition, the results of the applicability test and the demonstration of the evaluation method are presented using a detailed case study.

Thus, results presented and discussed in the following are not only relevant for the individual case study, but also provide a basis for a systematic assessment approach to better account for risk reduction and resilience building of sensitive infrastructures in reconstruction processes - and also in completely new planning processes, as reconstruction after disasters can also be seen as a new construction.

5.1 Systematic approach to determining the risk a sensitive infrastructure is facing

The following systematic approach to determining the risk, that a sensitive infrastructure is facing with regard to flooding, is based on our own considerations, analyses and discussions in the KAHR research project and builds on the current literature.

Findings from intensive discussions and interviews with different stakeholders (see Table 2) have also been included. After application of the systematic risk determination approach, measures for reconstruction and new construction can be derived. The matrix depicted in Fig. 1 illustrates the systematic framework, Table 3 contains the underlying questions.

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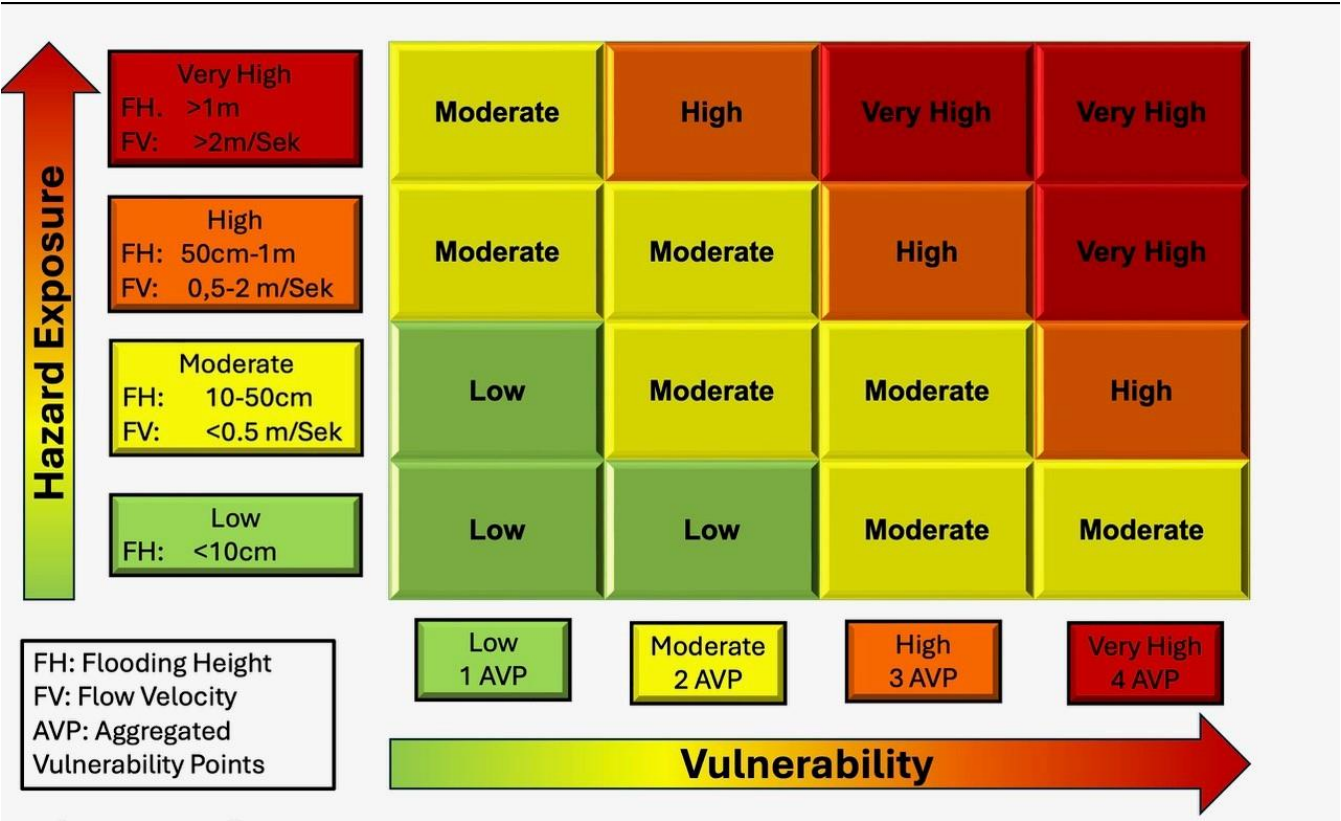


Figure 1: Systematic framework matrix for determining the flood risk that a sensitive infrastructure is facing (own figure).

The matrix (Fig. 1) illustrates the logic and simplicity of the systematic approach. The questions and factors behind vulnerability, can be found in the following Table 3. These questions can help to assess the vulnerability. In addition, information is provided on resources that can be used to assess these factors.

Hazard exposure can be determined most easily with the help of flood and heavy rain hazard maps and the flooding heights (FH) and flow velocities (FV) shown in them. Moreover, studies and modeling by research, engineering offices, etc. could be used. It is important to note that flood hazard maps could vary from federal state to federal state in Germany as, e.g., the definition of HQ-extreme varies. Nevertheless, up to now, only the HQ-100 has been used as a basis for assessment in Germany. We highly recommend, also due to climate change, to use at least the HQ-extreme as a basis for assessment. In the US, FEMA is, e.g., already transitioning from the 100-year flood event to a risk-based approach. While flood hazard maps are available for at least the larger rivers in Germany, this is not necessarily the case when it comes to heavy rain. And even, if there are such maps, they are partly not publicly available and often vary greatly (quality, method, level of detail...) and sometimes cities etc. have also produced individual maps.

Vulnerability is a function of susceptibility and coping capacities. If the answer to any of the questions provided in Table 3 is “Yes”, a vulnerability point can be noted and added to the aggregated vulnerability points at the end. The range of both hazard exposure and vulnerability goes from low to very high. The risk then results from the overlap of hazard exposure and vulnerability (see Fig. 1).

Table 3: Important questions and notes on the risk assessment with regard to vulnerability components (own table).

Factor	Questions	Sources of information	Important remarks
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Susceptibility	<p>Are the users particularly susceptible? I.e.</p> <ul style="list-style-type: none"> - Do they have limited mobility, e.g. due to disabilities, pregnancy, age (under 6 or over 64)? - Do they have limited perception and/or limited ability to articulate, e.g. due to disabilities or diseases? 	<ul style="list-style-type: none"> - Information may be available, e.g., from the health department or head of the institution or from medical files (data protection!) - Assessments of the personnel - Assessments of the users itself 	<ul style="list-style-type: none"> - If some of the users rely on critical services (e.g. if they are dependent on power-driven devices), one should additionally check the branch of indirect exposure as well and, in the case of a climate-resilient construction at the same location, appropriate measures should be taken with regard to these indirect impacts.
Coping: Evacuation capability	<ul style="list-style-type: none"> - Is vertical evacuation to a higher floor - which is high enough even under extreme event conditions - possible in a very short time? - Is it also possible to evacuate from this higher floor later on? - Does vertical evacuation require personnel or special equipment? - Can the users be informed of the need for vertical evacuation at any time and in an accessible manner? - Is there sufficient advance warning time to carry out an evacuation, which can be personnel-, organizational-, time- and material-intensive? <p>To consider (among other things):</p> <ul style="list-style-type: none"> - Can the persons be evacuated not only from the building, but also from the flooded area? - Is no additional personnel required for this evacuation? I.e. is the personnel available on a daily basis sufficient to evacuate all persons from the flooded area? - Is no additional material required for this evacuation, e.g. special vehicles? - Is a usable escape route available that is not prematurely flooded? - Is the access route accessible with the existing vehicles and/or passable in the event of an incident? - Is there a safe place nearby to evacuate to? - Are the users still sane in extreme situations? 	<ul style="list-style-type: none"> - Evacuation plans - Building plans - Test runs - Previous experiences (e.g. interviews with those responsible/ affected who have already had experience) or experiences from exercises - Type of disabilities and impairments (may be available, e.g., from the health department or head of the institution) - Assessments of the personnel - Assessments of the users itself 	<ul style="list-style-type: none"> - In contrast to the case of fire (which is usually practiced regularly and for which evacuation plans and routes out of the building are available), evacuation in the event of flooding is rarely considered → in this case it is essential to ensure that a usable route out of the flooded area is also available (even shallow water depths and flow velocities can be insurmountable for persons with limited mobility or normal vehicles!) - Definitely check if there is any threat of heavy rain (can occur suddenly and anywhere) and flash floods → little to no warning time! - In Sinzig, for example, there was only one night watch, which could not evacuate all the residents at the same time and in a timely manner.

- Can the users be informed of the need
for evacuation at any time and in an
accessible manner?

Coping: Self protection

- How long is it possible to remain in the
building (if, for example, electricity,
heating and water fail) without life-
threatening occurrences?
- Are there, e.g., emergency power
generators?

- Operators of the
infrastructure(s)
- Assessments of the
personnel
- Assessments and
examinations of experts

5.2 Application of the assessment framework to the Levana School case study

In the following, the assessment framework is now applied to the case study of the Levana School to test the assessment method developed previously using a real-life and transferable example. By applying it, it will become clear how it is applied and what needs to be considered. In addition, various aspects of our assessment framework are also explained in more detail.

305 Depending on the expected risk, appropriate options for action can then be taken.

The Levana School (see Fig. 2), which is run by the county of Ahrweiler and situated in the city of Bad Neuenahr-Ahrweiler, is a school with the focus on holistic and physical development and was attended by a total of 92 students in the school year 2022/2023, whereby all pupils of the school have a mental disability. Of these, 30 students had the special focus on physical development in 22/23 so they have both mental and physical disabilities. In the future, however, due to the division of students
310 between the Burgweg School in Burgbrohl and the Levana School, it is to be expected that more students who also have physical disabilities will be enrolled at the Levana School, since this focus cannot be served by the Burgweg School.



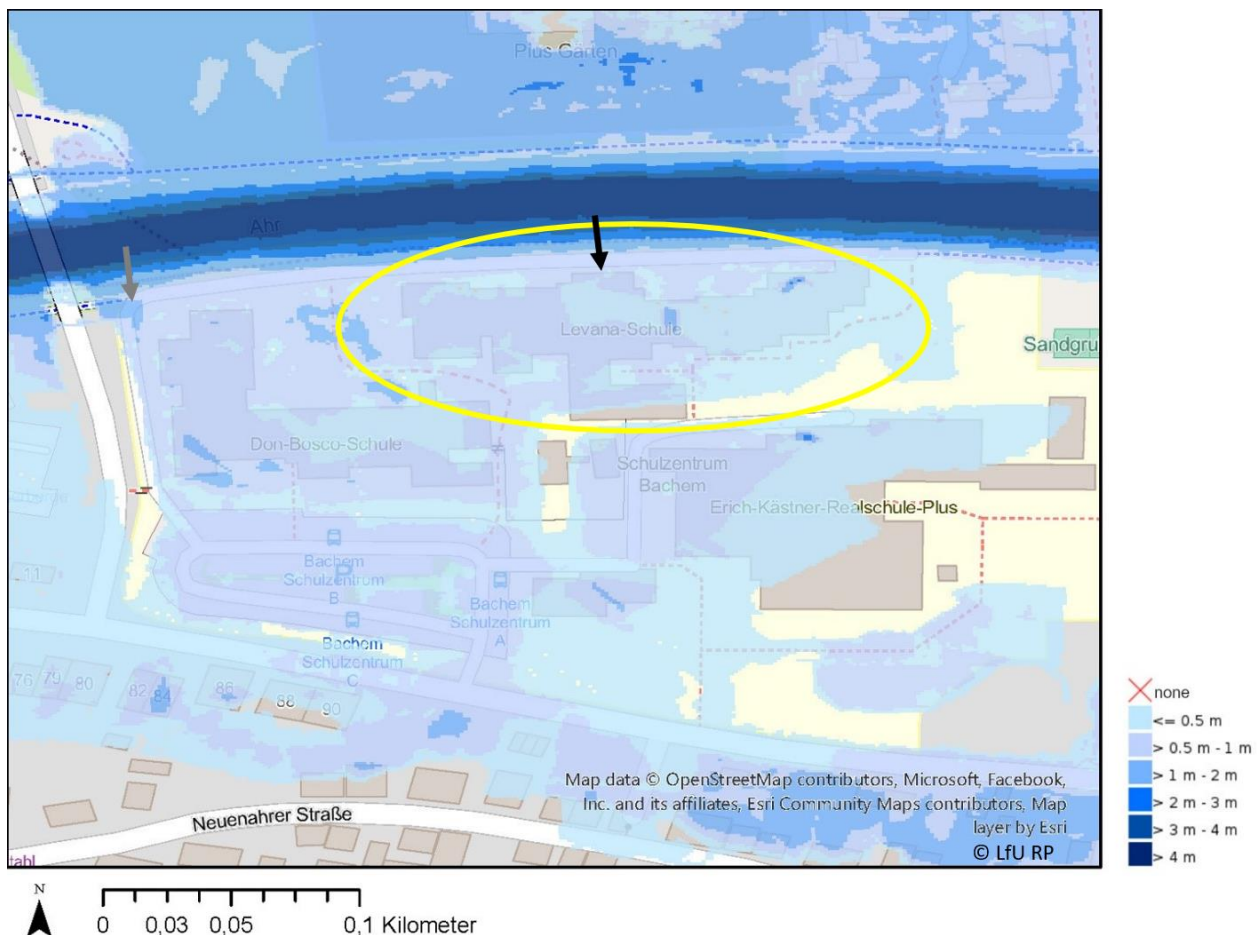
315 **Figure 2:** The school complex "Levana School and Don Bosco School" (right) is located in the immediate vicinity of the Ahr (left) and was flooded to a height of approx. 2 m in 2021, with the Levana School in particular accommodating highly vulnerable pupils (Photo: Truedinger, 2023).

Therefore, the Levana School is a particularly sensitive and protection-worthy infrastructure, which, incidentally, is also very exposed to flooding and heavy rain, and thus lends itself as a case study for theory testing. The transferability to many other special schools - especially those with the special need areas "mental development" plus "physical and motor development" - is given, as the design of schools for children with physical disabilities is usually very similar due to accessibility and as the
320 composition of pupils always varies from year to year - even in the Levana School itself.

5.2.1 Exposure

Within our assessment framework, exposure is a decisive factor in determining the risk and the subsequent choice of measures. Exposure can be determined, for instance, through flood and heavy rain hazard maps, as well as past experiences.

Currently, due to the flood of 2021, the Levana School is housed in containers on Schützenstraße in Bad Neuenahr-Ahrweiler, although the original location is next to the Don Bosco School (special school with a focus on learning and language) on St.-Pius-Straße in the immediate vicinity of the river Ahr (see Figure 3 3), with the main exit - marked with a black arrow - pointing directly towards the Ahr. The original building, which could be restored with the help of state subsidies, is exposed in various aspects. On the one hand, it is situated within the current HQ-100 zone, where, in certain areas, water levels would reach 1 - 2 m during a hundred-year flood event (see Fig. 3). According to the SGD Nord authority (*Struktur- und*
 330 *Genehmigungsdirektion Nord – SGD Nord*), the water at the main entrance to the building is around 60 cm high at the new HQ-100, which has been recalculated and reclassified by the State Office for the Environment Rhineland-Palatinate (*Landesamt für Umwelt Rheinland-Pfalz - LfU RP*) after the 2021 flood. Additionally, parts of the only access road to the building (see Fig. 3, marked with a grey arrow) are flooded even higher. At the lowest terrain point of the road, the water is, according to the SGD Nord, 0.99 m high during an HQ-100 event. The flood hazard map even shows a water height of at least
 335 one meter (see Fig. 3Figure 3). Even at a gauge level of 410 cm in Altenahr, part of the access road and the collection point of the Levana School is already flooded (SGD Nord, n.d.), whereby such a level - according to the old calculations - occurs on a statistical average slightly less frequently than every 20 years (*Landesamt für Umwelt Rheinland-Pfalz, n.d.*). As a result of climate change, such events will occur more frequently from a statistical point of view.



340 **Figure 3:** Depiction of the HQ-100 floodplains, revised by the State Office for the Environment Rhineland-Palatinate (*Landesamt für Umwelt Rheinland-Pfalz (LfU RP)*) after the 2021 flood, in the vicinity of the Levana School (*Hochwassergefahrenkarte Rheinland-Pfalz, © LfU, <https://wasserportal.rlp-umwelt.de/kartendienste>*).

The Levana School is also exposed to heavy rain events and flash floods. According to the latest calculations from the State Office for the Environment Rhineland-Palatinate (*Landesamt für Umwelt Rheinland-Pfalz, 2024*), the flow velocity of the

345 water along the access road is up to 1 m/s with a water depth of up to 30 cm, already in the event of exceptionally heavy rainfall (SRI7, which corresponds to a hundred-year event). On the part of the building facing away from the Ahr, the calculated water levels in this scenario are even up to 1 m with flow velocities of mostly 0 to 0.5 m/s, in a few places even up to 1 m/s. This means that even a "merely" exceptional heavy rainfall event results in partly high exposure - and evacuation both via the access road and via the garden to the rear becomes difficult or even impossible for users. During an extreme rainfall event, the flow
360 velocities can partially reach more than 2 m/s and the flooding height can be up to 2m.

For sensitive infrastructures, we recommend going beyond the hundred-year event in any case, both in terms of riverine and pluvial flooding. In this case, however, the infrastructure is not only exposed in the event of an extreme event, but already in the event of a hundred-year event or even less.

6.2.2 Susceptibility of the users

355 The students of the Levana School are clearly very susceptible to flooding and heavy rainfall. On the one hand, because of the limited mobility of an average of about 30 students (possibly even more in the future), which prevents them from getting to safety independently and quickly, and on the other hand, because of the mental disabilities of all the students, which also make it difficult or even impossible for them to get to safety independently and quickly (see also Chapter. 5.2.4) - in the worst case, the students even put themselves in danger as the floods of 2016 had already shown (Former school staff member of Levana
360 School, personal communication, 25.04.2023). As the pupils are very susceptible due to their limited mobility and/or perception and need the help of third parties to evacuate, the Levana School can be identified as a sensitive infrastructure. Within the framework, one can note one point for impaired mobility and one point for impaired perception and communication skills with regard to the aggregated vulnerability points.

Furthermore, in this case and with regard to the specific issue of rebuilding such a school after an extreme flood event, it is
365 also important to consider that, according to the assessment of a medical expert, children with an intelligence impairment can show inexplicable behavioral abnormalities, partly with auto-aggressive and xeno-aggressive behavioral disorders, when triggered e.g. by flowing noises (Ahr during floods or also during heavy rain), which can lead to a danger for fellow students, teachers and the students themselves (Medical Expert, personal communication, 2023). In addition, within this group of persons, it can be assumed that the psychological recovery after a flood event is much more difficult and protracted compared
370 to other groups of persons. For example, children with intelligence impairment (including learning disabilities) are difficult to therapize after trauma due to IQ and language impairment and as yet there are hardly any specialized diagnostic and therapeutic methods for this group of people (Mayer, 2020). Moreover, children with profound developmental disabilities require continuity of the learning environment (School staff member of Levana School, personal interview, 12.06.2023). Therefore, changing the learning site again after another extreme event that cannot be ruled out and changing group assignments should
375 be avoided if possible. If, as a result of another flooding event, schooling has to be carried out in a different location again, this will be very detrimental for these children, as they may be thrown back into unfavorable behavior patterns.

In addition to the extremely high susceptibility of the students, the school inventory of the Levana School is also very special and expensive, so that a renewed procurement of, for example, lifting platforms, swimming pool technology, teaching material and rollators, seating devices, etc. after a loss due to another flood will be complicated, lengthy and expensive. During the
380 flood of July 2021, helpers tried to secure the inventory until late at night, however, they put themselves in danger by doing so and were only able to move a small amount of inventory to safety (Former school staff member of Levana School, personal communication, 25.04.2023), as vertical relocation of the inventory was not possible due to the single-story construction of the building, leaving only the option of moving the inventory away with vehicles.

6.2.3 Coping: Evacuation capability

385 *Vertical evacuation:* In the case of Levana School, vertical evacuation is not possible as the school building is single-story due to its accessibility. Also, an evacuation to the roof has not yet been structurally provided for and is also not recommended due to the mental and physical limitations of the pupils. In addition, in extreme cases, as the 2021 event showed, the water can be several meters high, meaning that the roof of a single-story school building could also be flooded in future extreme events.

Warning time: An exact warning time for the evacuation of Levana School cannot be given for either a flood or a heavy rainfall
390 scenario. Floods caused by heavy rainfall in particular often involve shorter warning times and higher uncertainty (Bronstert et al., 2017). However, forecasts are always associated with uncertainties - in the summer of 2021, for example, the water level forecasts often only corresponded to the current water levels, which therefore did not include a longer warning time. The 2021 floods also showed that there are considerable problems with forecasting. For example, the water level forecasts were far too low for a long time and later in the course of the event were congruent with the actual water level at the gauge in Altenahr
395 (County of Ahrweiler, personal communication, 11.07.2023). The forecast therefore had no predictive effect for preliminary planning, e.g. for an evacuation. Also, higher water levels were measured in the upper reaches of the Ahr at midday, but effective early warning and evacuation did not take place (Weidinger, 2023). The later order, which was issued shortly before midnight, to evacuate entire settlement areas within 50 meters of the Ahr (Weidinger, 2023) also shows the lack of systematic evacuation and early warning as 50 meters was far too little. Even if it generally takes several hours for a flood from the upper
400 Ahr Valley to reach Bad Neuenahr-Ahrweiler, it should be noted, that also larger tributaries of the Ahr, such as the Sahrbach, can lead to higher water levels in the Ahr and cause flooding, so that the advance warning time should not only be discussed based on the flood development in the upper Ahr Valley, as floods can also arise from inflows into the Ahr and the possible advance warning time can therefore be significantly shorter (SGD Nord, personal communication, 06.07.2023).

Although the exact warning times cannot be precisely defined from previous studies, it can be assumed that even with a
405 warning time of several hours, there are considerable challenges in evacuating people and securing and relocating the specific inventory of the Levana School (Former school staff member of Levana School, personal communication, 25.04.2023; School staff member Levana School, personal interview, 12.06.2023) - as shown in the following.

Evacuation time and condition of the pupils: The Levana School has an evacuation plan, whereby the current evacuation plan, which we have been given access to, is for the container complex at the replacement location. The current evacuation time is
410 given as eight to 10 minutes (fire department response time), whereby the evacuation only refers to leaving the building and not to the further evacuation from the flood risk area. This means that the existing evacuation plan is designed for the event of a fire; there is currently neither an evacuation plan nor comprehensive emergency exercises for the event of flooding.

In case of flooding, it must be taken into account that the collection point and access routes will already be flooded very quickly (before water enters the building). The time that is set at eight to 10 minutes for the simple evacuation of the building in the
415 event of a fire will also be significantly longer in the event of heavy rainfall or flooding, as collection areas and access roads will also be affected and the entire site will have to be evacuated. Also, supervision by unknown teachers in the event of a flood disaster can lead to significant problems, up to complete refusal on the part of the child (School staff member of Levana School, personal interview, 2023). This can also occur if the child feels the panic and fear of the teachers. Even two years after the flood, some teachers as well as students are still afraid when it rains, and this feeling could be intensified in the old building
420 (School staff member of Levana School, personal interview, 12.06.2023). In addition, it should also be noted that the particularly vulnerable groups accommodated at Levana School are in an exceptional situation due to their mental and physical limitations in the event of an evacuation, i.e. it is likely that some students will become unpredictable and will not stay in one location for a long time, but will often require individual support (School staff member of Levana School, personal interview, 12.06.2023). Furthermore, according to the expert opinion, many of the students perceive emotional states very accurately and
425 thus sense the teachers' hectic, panic and anxiety, even if they try to suppress such feelings and states. The students, in turn, often mirror these emotional states, which makes evacuation, e.g. buckling up in the vehicle, waiting or being carried out, more

difficult (School staff member of Levana School, personal interview, 12.06.2023). In addition to being affected at school, teachers are often also affected at home as well as in the family and worried about them (around 30% of the teaching staff were affected in 2021).

430 *Challenges in transportation and evacuation of the entire site:* Due to the single-story design (see Chapter 5.2.3), a vertical evacuation is not possible - therefore pupils and teachers will be forced to leave the school building and grounds in the event of flooding. As there are numerous children with physical and/or mental disabilities (currently at least 30 children with significant motor disabilities and a total of 92 children with disabilities, whereby the proportion of children with motor disabilities is likely to increase), such an evacuation to a flood-proof accommodation option outside the flooded area would
435 require a considerable amount of time, personnel and technology. Many of the students are unable to leave the premises independently. Some of the older children, for example, would have to be carried by four people (School staff member of Levana School, personal interview, 12.06.2023), and in rare cases pupils would even need a complete transport vehicle for themselves in order to be transported lying down out of the potential flooding area. As shown in Chapter 5.2.1, the building is already flooded by approx. 60 cm at an HQ-100 and parts of the access routes to the school are flooded even higher (see Fig.
440 3), so that safe accessibility is no longer guaranteed even well below the new HQ-100. Emergency ambulances according to “Federal Office of Civil Protection and Disaster Assistance” (*Bundesamt für Bevölkerungsschutz und Katastrophenhilfe* - BBK) standards, which could be used for an evacuation, can drive through a maximum water depth of 30 cm (Bundesamt für Bevölkerungsschutz und Katastrophenhilfe, 2010) - similar values apply to other transporters, so that accessibility to the school can no longer be guaranteed in the event of an HQ-100, as parts of the access road are flooded by almost 1 m in this scenario
445 (see Fig. 3). Even at shallower water depths than 30 cm, damage to the vehicle cannot be ruled out, as a bow wave is created, for example, if the vehicle is driven through too quickly, which can damage the engine even at low water levels. A vehicle drifting in the water without a functioning engine is extremely dangerous, because in this case the water decides where the vehicle drifts. Another problem is the availability of such vehicles in the event of an incident. In principle, the vehicles of the school transport service are necessary for the evacuation of pupils away from the entire site, but this is a private service
450 provider, which therefore does not have to be available immediately and in sufficient numbers in the event of an incident. Corresponding emergency vehicles such as emergency ambulances could also be used during the evacuation, but these in turn are heavily involved during a widespread flood - on the one hand in the acute rescue of lives and on the other hand, in addition to the Levana School, around three kindergartens/day nurseries, four schools and two clinics are to be evacuated as further sensitive infrastructures within a radius of around one kilometer.

455 Alternatively, it would also be possible to evacuate the pupils via the garden, but this would again increase the distance significantly - and it can be assumed that these paths are difficult to walk on in heavy rain and that self-evacuation here is out of the question, especially for children with limited motor skills who need a wheelchair, for example. Moreover, this type of evacuation would require a lot of staff, as some pupils can only be carried in fours - according to the school staff member, it is practically impossible to get to elevated and therefore to flood-safe areas in this way, i.e. without the buses (School staff
460 member of Levana School, personal interview, 12.06.2023).

Since the evacuation capability is very low, a vulnerability point can be noted here as well.

6.2.4 Coping: Self protection

In principle, it is in the first instance possible to keep the students of the Levana School in the school during an incipient event, since even short outages of electricity, heating or water do not directly lead to life-threatening situations, since the students -
465 unlike, for example, intensive care patients in hospitals - are never permanently resident in the school and thus have, for example, mobile assistive devices. However, the school is not prepared for longer outages which is why a vulnerability point can be added here as well.

Moreover, it is also wrong to assume that the pupils can simply remain at the Levana School in the event of a flood. Although the flooding map only shows a slight flooding of the ground floor of the school in the event of an HQ-100, which could be averted by structural measures, significantly higher flooding can also occur, as 2021 has shown. In addition, flooding can also raise the floor slab, so that not only the flooding of the ground floor, but also the possible raising or partial destruction of the floor slab could pose a significant problem for the Levana School.

6.2.5 Conclusion on the Levana School case study

All in all, based on our assessment framework, the risk that the Levana School and its users are facing with regard to riverine and pluvial flooding is considered to be very high. The aggregated vulnerability points result in four, i.e. a very high vulnerability, and the hazard exposure is already very high at an HQ-100 with flooding depths of over one meter in some places. With an HQ-extreme, which should be used as a basis for assessing sensitive infrastructure, the flood depths are even significantly higher. During an extreme heavy rainfall event, flow velocities of over 2 m/s and water depths of up to 2 m are also to be expected. This means that the hazard exposure is also very high. According to the risk matrix, this results in a very high risk. Due to this very high risk, we strongly recommend the complete relocation of the school within the reconstruction process. Apart from the risk assessment, other factors also play a role in such a decision, e.g. financing or proximity to users and other facilities.

Financing/Funding: In terms of risk-based and resilient reconstruction and due to the extensive damage, that has already occurred, it is possible to finance the reconstruction of the school elsewhere from the reconstruction fund (Ministry of Interior and for Sports Rhineland-Palatinate, personal communication, 07.05.2024). Particularly with regard to sensitive infrastructures with high to very high risk, our assessment framework can also be used to qualify and support the decision to relocate as has been the case with the Levana School (Au, 2024).

Proximity to users and other facilities: Proximity to users can also be an important factor, as the users often originate from a limited catchment area and the infrastructure therefore cannot be relocated anywhere. Sometimes proximity to other infrastructure is also required. For example, the neighboring Don Bosco School, a special school for children with learning difficulties, needs everyday facilities in the immediate vicinity in order to practice everyday situations with its pupils. In the case of the Levana School, this point can be disregarded in principle as long as relocation takes place within the county, as the school's catchment area covers the entire county. Nevertheless, the availability of alternative locations is essential for relocation - and these locations must also meet certain criteria and requirements. For example, the pupils at Levana School also need certain everyday infrastructures such as supermarkets or road crossings nearby in order to be able to practice everyday life (School staff member, personal interview, 12.06.2023). Therefore, the location factor should not be disregarded. Nevertheless, as already mentioned, the Levana School has a large catchment area and suitable alternative locations should therefore be found - so we strongly recommend relocating the school and building a climate-resilient new school in a different, safer location, as the risk could be classified as very high using our assessment method.

6 Discussion

As demonstrated by the case study of the Levana School which is a special school with a focus on mental as well as motor and physical development with a highly vulnerable user group, our assessment framework can be effectively applied to determine the risk that a sensitive infrastructure is facing with regard to heavy rain and flooding. Building upon this, appropriate measures can then be derived, potentially qualifying and even expediting reconstruction planning as the assessment framework also enables prioritization of measures for various infrastructures in the reconstruction process. And qualifying in the sense that, in the context of climate-resilient and sustainable planning and reconstruction, relocation should be financially and, if possible, technically supported, particularly in cases of high to very high risk, by government entities. Accordingly, funding regulations

should also be adjusted to enable financing beyond the mere extent of the damages, if, for example, this is warranted due to the high risk and the protection worthiness of the infrastructure which can be determined by such new assessment frameworks.

510 In the case of the Levana School, this risk assessment was actually used to justify a significantly more expensive relocation instead of on-site reconstruction (Au, 2024). Reconstruction should be pursued with the aim of climate adaptation and resilience and the economical use of tax resources, so that modification and moderate settlement withdrawal are indicated, especially for particularly sensitive infrastructures that are worthy of protection, and the window of opportunity for reconstruction is used optimally (Birkmann et al., 2023).

515 The applicability of the assessment framework extends to other infrastructures such as nursing homes or kindergartens, with the Levana School serving as a transferable example. However, there are limitations to its application, such as data availability. Without sufficient data on flood and heavy rain hazards, user groups, or evacuation capability, a comprehensive risk assessment cannot be conducted. Additionally, it should be noted that during a real disaster, processes may not necessarily unfold as planned and practiced beforehand. Therefore, we recommend higher standards of protection for sensitive infrastructures and, 520 where possible, relocation to less exposed areas.

Since our focus was on the assessment framework, which we also verified using a real-life example, future research could focus more in-depth on the resulting resilience measures. Moreover, the assessment framework could also be extended or generalized with regard to other hazards in the future. Additionally, an adaptation of the framework for critical infrastructure could also be investigated.

525 **7 Conclusions**

Our paper has highlighted the current legal requirements and definitions regarding critical and sensitive infrastructure in Germany - and what the difference between critical and sensitive infrastructures is. We understand sensitive infrastructures as those that are not necessarily essential for the functioning of society but can still be of significant importance and host particularly vulnerable user groups who may require assistance from third parties in case of an incident. Due to the lack of 530 procedures and approaches for identifying such sensitive infrastructures, assessing their risk, and developing resilience-enhancing measures, we have developed a new assessment framework that allows for the identification of sensitive infrastructure and the assessment of risk. Especially in the case of high to very high risk, it is recommended to consider and, if possible, implement relocation of sensitive infrastructures - and if needed, to revise existing funding guidelines. Ultimately, it is always a matter of weighing up the various factors such as the flood risk, the location with proximity to certain other 535 infrastructures, the financing, the structural and organizational precautionary options, the demands placed on the infrastructure by the users and so on. However, greater emphasis should be placed on risk, especially in reconstruction, when it comes to sensitive infrastructures which is enabled by our assessment framework. Due to the high protection worthiness, climate change, and the fact that sensitive infrastructures are often intended to provide a safe location for decades, we also recommend that when considering exposure and relocation not to use events with a statistical return period of one hundred years as the design 540 events, but rather extreme events. Especially in reconstruction, the assessment framework can also be used to prioritize, thereby accelerating processes and qualifying decisions, such as those regarding site selection and the respective funding. Furthermore, it can ensure that the needs of particularly vulnerable population groups can be taken into account more strongly and systematically in reconstruction and new construction.

Data availability

545 The survey data used can be found directly in the manuscript. Some of the confidential minutes and personal communication cannot be made public due to data protection. However, mainly publicly accessible sources were used. If specific data is required, please contact the corresponding author.

Author contribution

AT and JB conceptualized the paper and developed the methodology. AT conducted the investigation with partial support from
550 JB and MF. AT prepared the original draft including visualization and JB, MF and CF reviewed and edited the manuscript.

Competing interests

The authors declare that they have no conflict of interest.

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