

1 **Micro business participation in collective flood adaptation. Lessons from scenario-**
2 **based analysis in Ho Chi Minh City, Vietnam**

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17 **Abstract:**

18 Although research on the impacts of climate change on small and medium-sized enterprises (SMEs)
19 and their adaptation to climate change risks has recently received more attention, the focus on micro
20 and household businesses is still very limited. Micro and household businesses are adversely affected
21 by compound flooding events - a situation that will become more acute in the future - but there is little
22 attention in the scientific literature on their adaptation options and actual implementation. Against
23 this background, the paper analyzes the following research questions. How are micro-businesses
24 already responding to flooding? Are micro-businesses willing to collectively invest in future proactive
25 adaptation efforts in their neighborhood? What are the key drivers and barriers to adaptation? Based
26 on scenario-based field experiments in Ho-Chi-Minh City, our results show that micro-businesses could
27 play a much larger role in collective adaptation. Often overlooked in adaptation research, their
28 willingness to engage in collective action under severe constraints is surprising. The conceptual
29 framework presented in this paper helps us to understand the key drivers and barriers of micro-
30 businesses' willingness to participate in collective adaptation activities. The most important key
31 barriers for micro-businesses are limited financial capacity and lack of support from local authorities.
32 However, micro-businesses are willing to contribute depending on the concrete adaptation measure
33 and financing options. If no financial contribution is expected, almost 70% are willing to participate in
34 awareness raising campaigns. And although their financial capacity is very limited, 39% of micro-
35 businesses would contribute financially if the costs were shared with other businesses in their
36 neighborhood and with local authorities. In this context, micro-businesses should be much more
37 involved in adaptation plans and measures. Through their local embeddedness, they can be important
38 multipliers in strengthening adaptive capacity at the local level.

39
40 Author contribution: Javier Revilla Diez and Matthias Garschagen develop the conceptual framework,
41 Roxana Leitold designed the experiments and carried them out with Van Tran. Javier Revilla Diez
42 prepared the manuscript with contributions from all co-authors.

43
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45

46 1 Introduction

47 In many countries of the Global South micro businesses together with small and medium sized
48 businesses build up the “economic and social fabric” (Chaudhury 2018). In an urban context they
49 include individuals or households who are shopkeepers, run cafes, restaurants, or repair shops, offer
50 transport and warehouse or construction and maintenance services, often located in the middle of
51 residential neighborhoods. According to the UN (2015) these businesses are a key engine of job
52 creation and responsible for more than 50% of total employment. However, these micro, small and
53 medium sized businesses are facing tremendous challenges with respect to climate change. A very
54 illustrative example is Ho-Chi-Minh City (HCMC). HCMC is already facing manifold challenges due to
55 regular flooding, which are projected to be aggravated by future climate change (Downes et al., 2016;
56 Downes and Storch, 2014; Duy et al., 2018; Nicholls et al., 2007).

57 Although research on the impacts of climate change on small- and medium-sized firms (SMEs) and
58 their adaptive behavior against climate change risks recently have received more attention (e.g.,
59 (Halkos and Skouloudis, 2019; Howe, 2011; Marks and Thomalla, 2017; Neise et al., 2019; Neise et al.,
60 2018; Neise and Revilla Diez, 2019; Pathak and Ahmad, 2018; Pathak and Ahmad, 2016; Pauw and
61 Chan, 2018), the focus on micro and household businesses is still very limited.

62 Micro businesses typically have limited financial resources to invest in both short- and long-term
63 adaptation measures (Leitold et al., 2021; Ngin et al., 2020) and underdeveloped capabilities in
64 business planning (Gherhes et al., 2016). However, because they bear the brunt of climate-related
65 impacts, generate high shares of employment, and are thus closely linked to peoples’ livelihoods, the
66 discussion of the significance and prospects of micro businesses in responding to climate impacts has
67 received attention in adaptation research (Chaudhury, 2018; Schaer et al., 2019). Crick et al. (2018)
68 and Pulver and Benney (2013) exemplify that not all businesses have the same adaptive capacity,
69 respond in the same way, and consider climate change as part of their business operations. What Daddi
70 et al. (2018) and Linnenluecke et al. (2013) already illustrated for SMEs is especially true for micro
71 businesses: Their decision-making for or against adaptation action is still underexplored and remains
72 a black-box (Crick et al., 2018; Pauw and Chan, 2018). Recently, multi-stakeholder initiatives involving
73 small- and medium-sized businesses have been discussed as door-openers for private sector
74 engagement in adaptation efforts (Challies et al., 2016; Chen et al., 2013; Leitold et al., 2020; Neise et
75 al., 2019). But, how successful can these initiatives be without exactly knowing how micro businesses
76 are impacted and reacting to climate change, which adaptive capacities they possess and whether their
77 adaptation behavior would change if for example incentives like financial support is provided?

78 Against this backdrop, this paper explores the potential role of micro-businesses in collaborative
79 adaptation initiatives. We will focus on the following research questions: How do micro firms already
80 respond to flooding? And more future oriented, under which conditions are micro firms willing to
81 invest jointly into proactive adaptation efforts in their neighborhood?

82 Our methodological approach is twofold. First, by using scenario-based field experiments we examine
83 the willingness of micro businesses to invest in collective adaptation options depending on different
84 financing options. We analyze how the distribution of costs among other micro businesses and the
85 neighbourhood, or financial incentives provided by local authorities, or pure political pressure impacts
86 the willingness of micro businesses to contribute financially to different adaptation scenarios like the
87 implementation of a dike system, a drainage system or awareness programs. Second, we applied a
88 two-level binary-logistic regression that allows us to consider the differences and interdependencies
89 between adaptation scenario and micro business characteristics in order to detect the key drivers
90 and barriers for adaptation. The necessary data was generated during a household and micro business
91 survey as part of a collaborative research project “DECIDER” (Decisions for the Design of Adaptation

92 Pathways and the Integrative Development, Evaluation, and Governance of Flood Risk Reduction
93 Strategies in Changing Urban-Rural Systems). A total of 252 micro businesses were surveyed in HCMC
94 between September and November 2020. In addition, we were able to conduct the scenario-based
95 experiments with 62 out of the 252 micro businesses. As each participant responded to 20 scenarios
96 1,240 observations were generated for data processing.

97 This article is organized as follows. Section 2 develops a conceptual framework on potential drivers
98 and barriers of micro business adaptation. Section 3 introduces the study area and methodology.
99 Section 4 presents the descriptive and analytical results of the study, while Section 5 discusses the
100 implications of the results for addressing micro business perspective in collective flood adaptation.
101 Section 6 provides a conclusion.

102

103 **2 Conceptual considerations**

104 **2.1 What do we know from adaptation literature?**

105 Businesses play important roles in economic and social development worldwide by providing
106 employment, goods, value added, services, and taxes (Halkos et al., 2018; Leitold et al., 2020; Lo et al.,
107 2019). However, the fifth IPCC Assessment Report (2014) revealed a striking gap in existing scientific
108 literature on private sector adaptation to floods (e.g., Berkhout et al., 2006; Linnenluecke et al., 2013;
109 Linnenluecke et al., 2011). Since then, a body of literature has emerged that focuses on large and
110 multinational enterprises, that are understood to be important entities for financing adaptation
111 projects, developing technologies, and innovative adaptation solutions (Averchenkova et al., 2016;
112 Haraguchi and Lall, 2015; Neise et al., 2018). However, this focus on large, international enterprises
113 provides only limited knowledge on adaptation actions, adaptive capacities, and the overall role of
114 smaller local businesses in climate adaptation. In comparison, small and micro businesses typically
115 have lower profits, smaller cash reserves and seldom backup resources so that a single extreme
116 weather event can led to long-lasting negative impacts. Clearly, smaller businesses lack the capacity to
117 design and implement adaptation measures (Zhang et al 2009). Small and micro businesses are
118 therefore bearing the brunt of climate-related impacts – a burden that is expected to intensify over
119 the next decades (e.g., Lo et al., 2019; Ngin et al., 2020). In the area of today's risk from flooding, storm
120 surges, and heavy rainfall, several studies illustrate that smaller businesses with local operations in
121 particular experience both direct impacts like property damage, mechanical breakdowns, and the
122 destruction of stocks and assets, as well as indirect impacts like postponed distribution and
123 interruptions of business operations and supplies (Bahinipati et al., 2017; Marks and Thomalla, 2017;
124 Neise et al., 2019; Verrest et al., 2020; Wedawatta et al., 2014; Wedawatta and Ingirige, 2012). In
125 addition, they are often situated in a multi-risk environment, usually unprotected by public flood
126 protection. This is especially true in HCMC where uncontrolled urban expansion since the beginning of
127 the 21st century into flood-prone areas led to increased exposition. Poorly established and connected
128 infrastructure has exacerbated flooding risks leading to a reduction in water regulation capacity,
129 drainage capacity, water permeability, and land subsidence (Storch and Downes, 2011; The World
130 Bank, 2019). As a result, small and micro businesses are forced to respond to climate risks
131 independently due to their higher vulnerabilities (Lo et al., 2019).

132 Recent research has sought to determine whether and to what extent micro businesses are responding
133 to acute climate risks such as flooding and what options they have to prepare for the intensification of
134 future impacts. Ngin et al. (2020) show that micro businesses in the tourism and hospitality sector in
135 Cambodia usually adopt temporary and reactive responses against floods and storms rather than long-
136 term and proactive strategies. In the same vein, Neise and Revilla Diez (2019) emphasize that most of
137 the small and micro manufacturing firms in their case study in Jakarta only cope during a flood event.

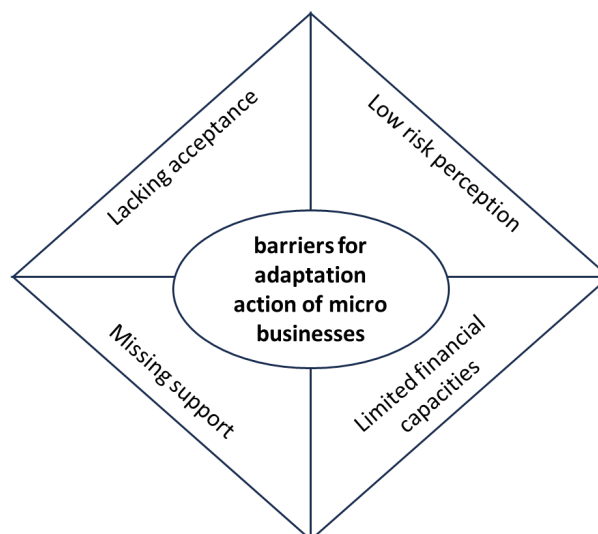
138 Relying on their established routines, they use floodwalls and sandbags to protect their production
139 facility from water, place their products in higher places, and use small pumping systems to drain the
140 water. While Chaudhury (2018) makes some arguments for motivating businesses to take proactive
141 adaptation measures (e.g., greater risk awareness, benefits of adapting outweigh the financial costs),
142 micro businesses face several barriers and structural deficits that limit their adaptive capacity and
143 decision to invest in individual adaptation measures. Unlike their larger counterparts, whose
144 adaptation actions are usually driven by organizational characteristics, such as financial liquidity,
145 business performance, foreign ownership and knowledge-spillovers, micro businesses are facing
146 different barriers (Leitold et al., 2021; Lo et al., 2019).

147

148 2.2 Drivers and barriers of micro business adaptation

149 As micro businesses are a specific subset of small and medium-sized enterprises (SMEs), micro
150 businesses have both similarities and differences with larger small and medium-sized enterprises. Both
151 micro businesses and SMEs are characterized by their relatively smaller size compared to larger firms,
152 are typically privately owned and operated by entrepreneurs or a small group of individuals, and have
153 a local or regional focus, serving a specific market or community. However, the literature suggests that
154 micro businesses, by definition, are even smaller in terms of the number of employees, have lower
155 sales and profits, and have limited assets. A systematic literature review by Gheres et al. (2016) shows
156 that micro businesses often lack growth ambitions because owners tend to be growth averse and are
157 constrained by underdeveloped skills in key business areas such as networking, marketing, business
158 planning, and human resources. Due to time constraints, micro businesses are locked into day-to-day
159 operations rather than investing time in long-term strategic business management. In addition,
160 institutional bottlenecks place an additional burden on micro-enterprises. As a result, they have limited
161 access to higher-skilled labor, face a "closed" business environment as a result of negative external
162 perceptions stemming from the stigmatization of their location, and find it more difficult to access
163 finance and other support mechanisms than larger small and medium-sized enterprises.

164 Based on these specificities, we present a conceptual framework to help to understand drivers and
165 barriers to adaptation action of micro businesses. Many micro businesses find it challenging to develop
166 adaptation strategies because of four key barriers (see Figure 1).



167

168 **Figure 1:** Key barriers for adaptation action of micro businesses

169 *Key barrier 1: Acceptance of adaptation measures*

170 A key barrier to addressing climate risks is lacking acceptance of adaptation options due to cultural
171 attitudes, social barriers, and a lack of understanding. A study by Geaves and Penning-Rowse (2016)
172 shows that large-scale protection measures fail to attract long-term participation from private actors
173 due to a lack of local bonding. By contrast, a recent study by Leitold et al. (2020) reveals that small-
174 scale adaptation measures initiated in a smaller neighborhood, like flood protection awareness
175 programs, can promote the willingness of resident SMEs to adapt. In particular, collaborative
176 approaches, with shared funding by different actors (i.e., the community, firms in the neighborhood,
177 local government gives incentives) could help to overcome biases, and support the implementation of
178 different adaptation options. Understanding an adaptation measure, its tangible costs, and benefits
179 can lower the social barriers to adopting new technologies and participating in flood adaptation
180 (Chaudhury, 2018).

181 *Key barrier 2: Risk perceptions at individual and household level*

182 Since micro businesses are “owner-centered” (Gherhes et al., 2016), individual risk perceptions, skills
183 and capabilities, and experience with, for example flood impacts, of decision-makers play an important
184 role in micro business adaptation. Lawrence et al. (2014) reveal that flood experiences at the individual
185 household level in New Zealand contribute to increased risk perception and readiness to adapt. For
186 the manufacturing sector, Neise et al. (2019) also show that SME adaptation to flood impacts in
187 Indonesia is closely related to the risk preparedness of their managers. However, information on future
188 climate impacts are often inaccessible for micro businesses or even completely absent at the local
189 level, leading businesses to make decisions based on subjective perceptions (Chaudhury, 2018;
190 Danielson and Scott, 2006). In addition, there is general agreement that individual and household
191 education levels can influence how businesses are organized and managed, and how they respond to
192 current and future climate risks (Chirico and Salvato, 2008; Crick et al., 2018; Lo et al., 2019). Yet, the
193 link between business viability and the need to adapt to future climate change impacts is not sufficiently
194 visible (Frei-Oldenburg et al., 2018).

195

196 *Key barrier 3: Financial capacities*

197 It is common knowledge that business characteristics are critical factors that shape adaptive action
198 (Agrawala et al., 2011; Halkos et al., 2018; Pulver and Benney, 2013). In particular, limited financial
199 resources and business performance have been proven to be barriers to the implementation of
200 adaptation measures in small and micro businesses. They tend to have lower business capital and cash
201 reserves, and are less likely to have financial reserve funds (Gherhes et al., 2016). A study by Marks
202 and Thomalla (2017) shows that after severe flooding in Thailand in 2011, SMEs recovery was
203 particularly hampered by financial constraints. Chaudhury (2018) further argues that even after
204 conducting robust risk assessments and identifying cost-effective adaptation options, limited financial
205 capacity hinders the actual implementation of planned measures. In addition, the direct business
206 neighborhood could shape collective business adaptation as micro businesses are highly dependent
207 on their local customers and suppliers. Leitold et al. (2020) illustrate that interaction with neighboring
208 firms is a driving factor for SMEs to invest into collective local adaptation measures. In the same vein,
209 Pauw and Chan (2018) argue that smaller businesses could take active responsibilities in localized
210 initiatives that connect different actors in the same neighborhood.

211

212 *Key barrier 4: Influence of the institutional environment*

213 Obviously, there are broader structural deficiencies in external support for microbusiness adaptation
214 financing. In most recent literature that is developing around disaster risk reduction and adaptation
215 barriers, access to and use of external finance such as loans and credits from banks or microcredit
216 institutions and tailored insurances is argued to be the major bottleneck for adaptation (Chaudhury,
217 2018; Chinh et al., 2016; Crick et al., 2018; Surminski and Hankinson, 2018; UNDP, 2019; UNDRR, 2020).

218 As many micro businesses are part of the informal economy, social protection and external financing
219 mechanisms are often not accessible at the business level (UNDRR, 2020). Therefore, it is not surprising
220 that Halkos et al. (2018), Neise et al. (2019), and Leitold et al. (2020) found that institutional support
221 and external guidance have a direct impact on the engagement of smaller firms in implementing
222 adaptation measures against recent and future extreme events like floods and storms. In some
223 economies like Vietnam, private businesses are underserved with respect to supportive policies and
224 regulations (Revilla Diez, 2016; Trinh and Thanh, 2017). Therefore, local (business) associations have
225 recently been considered as a promising information channel around climate change impacts and
226 ultimately for stimulating adaptation action of private businesses.

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232 **3 Material and methods**

233 **3.1 Study area: Flooding in HCMC and the impact on micro businesses**

234 HCMC in Vietnam is already experiencing frequent flooding, which is expected to intensify in the
235 coming years and decades due to the impacts of climate change. Seasonal extreme rainfall, storm
236 surges, and discharge from upstream reservoirs often come at the same time with high tides and
237 rainfall peaks, already resulting in compound flood events in many parts of the city (Downes and
238 Storch, 2014; Scussolini et al., 2017). Located on the north-eastern edge of the Mekong Delta, at the
239 mouth of the Dong Nai river basin, HCMC is characterized by topological conditions like many other
240 delta regions in the world. More than half of the city is situated lower than 1.5 meter elevation above
241 mean sea level (ADB, 2010). Lowlying lands, proximity to the sea, and an interconnected system of
242 small rivers and channels result in a high overall exposure to future sea-level rise. According to national
243 studies, the sea level has already risen by 20 cm off the coast of Vietnam in the last 50 years before
244 2009 (MONRE, 2009) and the trend is upward (Scussolini et al., 2017). In addition, uncontrolled urban
245 expansion and poorly connected infrastructure act as flood risk multipliers, leading to land subsidence,
246 and a reduction in drainage capacity and water permeability. This is particularly problematic during
247 the rainy season (May to October), which already provides 85 % of the total rainfall per year (MONRE
248 et al., 2006; World Bank, 2019).

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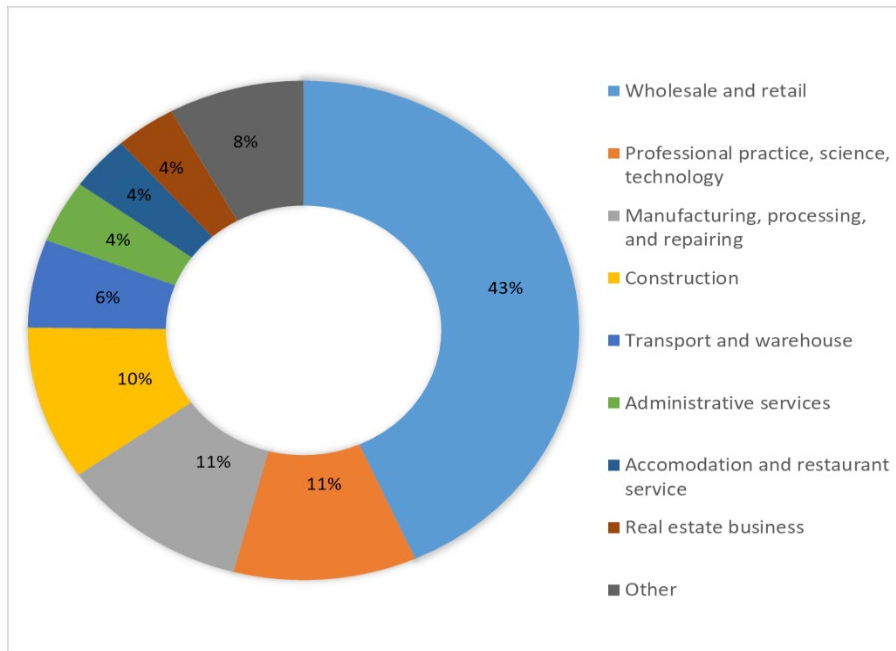


Figure 2: Main sectors of micro businesses in HCMC [percentage of businesses]
Source: GSO (2020)

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255 Set in the motion by the liberalization policies in 1986 and the subsequent transition to a market-
256 oriented economy, HCMC has been steadily growing in population and private businesses. As the
257 Vietnam’s largest city, HCMC is home to officially 8.9 million people (GSO, 2020). Although the private
258 economic sector plays a decisive role in HCMC’s remarkable economic development, many of the SMEs
259 and micro businesses are at the forefront of flood-related losses and damage. The VN Census in 2020
260 shows that micro and small businesses play an important role in Ho Chi Minh City. Alone, 86 % of the
261 firms are micro-businesses. Small and medium sized businesses account for another 11 % meaning
262 that micro businesses and SME represent 97% of the firms in HCMC. In respect to employment, micro
263 businesses account for 19 % and SMEs for another 25% of the total employment, summing up to 1,3
264 Mio. Out of 2.9 Mio employees in HCMC. However, as in many fast-growing countries, official statistics
265 about micro and small businesses in Vietnam in general and in Ho Chi Minh City specifically is limited
266 and fragmented. This implies that the sector is might be still undervalued.

267 43 % of the approximately 200,000 officially registered micro businesses (1-9 employees) in 2020
268 belong to wholesale and retail, 11 % to manufacturing, processing, and repairing, and 10 % to the
269 construction sector (GSO, 2020, see Figure 2). Micro and family businesses in these sectors, in
270 particular, are highly exposed to recent and future flood impacts. Manufacturing businesses are
271 sensitive to compound flooding sources due to their location-specific production, hard-to-change
272 infrastructure, and heavy machinery. While many medium and large firms operating in international
273 value chains are often located in industrial parks with sufficient infrastructural flood protection, small
274 and micro businesses have to put up with business interruptions during flood events several times a
275 year (Leitold et al., 2021). Wholesale and retail businesses are highly dependent on regional and local
276 value chains, which are particularly disrupted by heavy rainfall during the rainy season and tide-
277 induced flooding. In addition, direct flooding in stores damages flood-sensitive goods such as flowers,
278 food, and paper products.

279 This study was carried out in four case study areas in HCMC where households and micro businesses
280 have already suffered some flood damages in recent years. Businesses in the western part of the city
281 (District 8 and Binh Tan) are mainly impacted by urban flash floods and pluvial flooding after heavy and
282 prolonged rainfall. Binh Thanh district is located close to the Sai Gon river, making the area exposed to

283 flooding, which is exacerbated by the release of upstream water reservoirs (Duy et al., 2018). Nha Be
284 district is located in the southern parts of the city and characterized by a peri-urban morphology.
285 According to the projections, Nha Be is one of the districts in HCMC that will be most affected by future
286 sea level rise (Scussolini et al., 2017).
287

288 **3.2 Household survey and scenario-based field experiments**

289 The empirical analyses in this paper are based on two combined datasets.

290 First, we used a household survey in HCMC conducted as part of a collaborative research project
291 “DECIDER” (*Decisions for the Design of Adaptation Pathways and the Integrative Development,*
292 *Evaluation, and Governance of Flood Risk Reduction Strategies in Changing Urban-Rural Systems*) to
293 understand flood vulnerability of micro businesses, their respective perceptions, and flood adaptation.
294 The standardized household survey was conducted in two different wards of the four case study
295 districts (District 8, Binh Tan, Binh Thanh, and Nha Be) in HCMC. In addition to 748 households, a total
296 of 252 micro businesses were surveyed in HCMC between September and November 2020. We
297 developed a questionnaire on general characteristics and the economic situation of micro-businesses,
298 investment decisions, flood impacts, adaptation strategies and perceptions of future risk und local risk
299 management systems. All respondents have been experienced with flooding (i.e., water entering the
300 house/business premise) and suffered damages/losses due to floods since 2010. The questionnaires
301 were field tested during a one-week pretest in 2019, and adjusted afterwards. Moreover, the survey
302 was preceded by a one-day workshop for the enumerators during which they were trained how to
303 conduct the survey and received feedback. In Vietnam, our partners of the Southern Institute of Social
304 Sciences (SISS) organized and implemented the training and the main field campaign.

305 Second, we run scenario-based field experiments with about a quarter of micro businesses owners
306 from the main survey. The goal of the experiments was to examine the willingness of businesses to
307 invest in collective adaptation options to protect themselves from future flood impacts. The scenario-
308 based field experiments consist of a public-good game design with different adaptation scenarios in a
309 field-experiment environment (Leitold et al., 2020; Neise et al., 2019). Public-good games are rooted
310 in behavioral economics. They aim to explain why collective actions succeed or fail and decipher
311 participants’ contributions to a public good (Ones and Putterman, 2007). In our experiments, flood
312 adaptation measures are defined as discrete public goods that are only provided when multiple actors
313 make individual financial contributions. Implementing public good games in real field environments
314 rather than in a laboratory, provides a deep understanding of explanatory factors for participants’
315 decision making in collective adaptation actions (Ehmke and Shogren, 2009). The experiments used
316 vignette designs that present carefully constructed but hypothetical descriptions of adaptation
317 measures that differ in their design and the financial contributions for their implementation (Atzmüller
318 and Steiner, 2010).

319 In total, our Vietnamese project partners from the University of Economics and Law, Vietnam National
320 University conducted experiments with 62 out of the 252 micro businesses from the main survey. The
321 methodology, and the different scenarios were explained in detail to the enumerators in a training
322 workshop and during supervised pre-tests prior to the experiments. Then, we linked the micro business
323 survey data to our experiment data using the survey identification to combine information on
324 household and business characteristics and perceptions with the investment decision at each
325 experiment (see Figure 3).

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Figure 3: Data basis for the multilevel regression analysis

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3.3 Experiment design, measurement, and data analysis

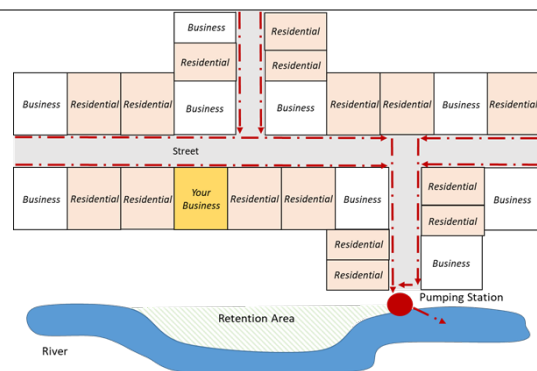
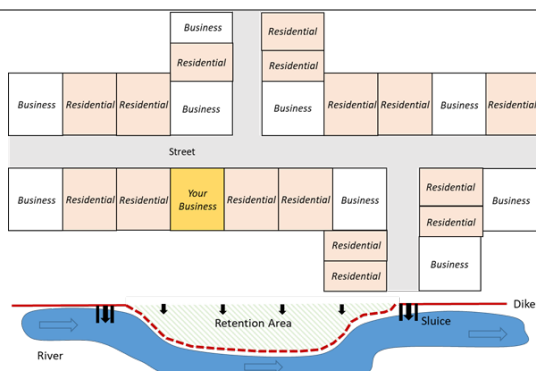
331 Four realistic adaptation measures were developed for the experiments. The conceptualization of
332 these measures is based on our previous study of manufacturing SMEs in HCMC (2018-2019, see
333 Leitold et al., 2020), but was adapted to the local realities of micro businesses in collaboration with our
334 local project partners in order to minimize hypothetical bias

335 To analyze the influence of respective adaptation measures and financing options on the willingness
336 of micro businesses to participate in collective adaptation, we used the same locational setting
337 representing typical-flood prone areas in HCMC for all adaptation options (see **Figure 4** for the overall
338 experiment setting). We designed four adaptation cards, which were shown to the participants. In
339 addition to the designs of adaptation measures, we built different financing options into the scenarios
340 cards. In the first two options, either the residents in the neighborhood or the other micro businesses
341 contribute to the same amount and share the costs of adaptation measures (*neighborhood support*).
342 In the third option, local authorities provide financial incentives and support the implementation of
343 adaptation measures (*political support*). By contrast, in the fourth option, local authorities demand the
344 participation of businesses or impose fines for non-compliance (*political pressure*). In the fifth option,
345 other businesses contribute less than the necessary amount and the micro business must invest more
346 than others in their direct neighborhood (*unbalanced contribution*). In total, the respondents have to
347 go through 20 scenarios (4 adaptation scenarios multiplied by 5 financing options).

348 For data analysis, we created a dichotomous dependent variable *willingness to participate in collective*
349 *flood adaptation*, where '1' was coded for micro business is willing to invest the necessary resources
350 and '0' that a micro business was not willing to contribute sufficiently. In general, our indicators are
351 presented on a binary scale (see Table 1 for the explanation of indicators). Following Leitold et al.
352 (2020), we tested for *dike systems*, *drainage systems*, and *awareness programs* to assess the
353 acceptance of different adaptation measures (**key barrier 1: lacking acceptance**). To test preference
354 for different funding options, we used *neighborhood support* as a proxy for the preference for shared
355 funding of measures, and *political support* as a proxy for desired support from public stakeholders. We
356 also controlled for *unbalanced contributions of businesses*.

Adaptation Option 1: Dike construction

Adaptation Option 2: Drainage system



Measure:
Sophisticated dike system with two sluices in front of the river. Retention area in front of the riverside

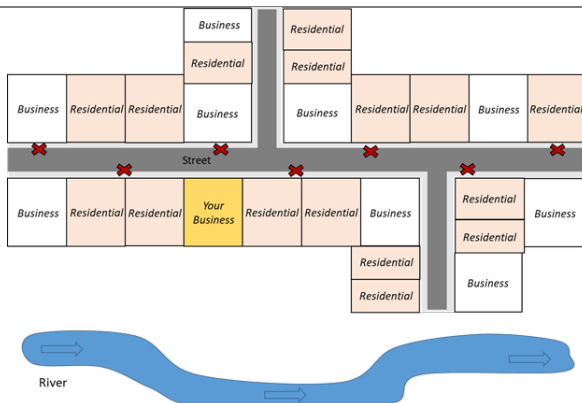
Strategy:
Safeguard riparian zones and canal areas. Reduce inundation level

Measure:
Clean and upgrade drainage system within the community

Strategy:
Increase drainage capacity. Reduce inundation level

Adaptation Option 3: Road elevation

Adaptation Option 4: Awareness program



Measure:
Elevation of the main roads in the neighborhood

Strategy:
Reduce inundation level due to heavy rain.



Measure:
Funding of an awareness raising program
Develop district adaptation pathways

Strategy:
Strengthen flood risk management. Increase awareness on flooding (and waste disposal etc.)

357 **Figure 4:** Overall experiment setting and adaptation options (Source: the design is based on Neise et al., 2019; and Leitold et al., 2020)
358

359 To test for the influence of risk perceptions at individual and household level (**key barrier 2: low risk**
360 **perception**), we generated the indicators *expected flood increase* and *household education* (Crick et
361 al., 2018). The latter describes that at least one person of the household has a university degree or
362 vocational training. Consistent with Neise et al. (2019) and based on the assumptions of Lawrence et
363 al. (2014), *flood experience* was measured whether a micro-business was flooded more than five times
364 in the last 10 years. Based on the answers from the micro-business survey, an additional measure of
365 future flood perception was included to represent *high individual damages* that occurred during the
366 most serious flood since 2010. We hypothesized positive relationships between the indicators for risk
367 perception at individual level and the willingness to participate in collective adaptation.

368 In the business environment, we tested for financial capacities as factor influencing adaptation
369 decisions (**key barrier 3: limited financial capabilities**). Following Chaudhury (2018) and Marks and
370 Thomalla (2017), we developed indicators of *decline in business revenue* (when revenues have declined
371 or fluctuated over the past five years) and *limited financial resources* (self-assessment of micro
372 businesses of their financial resources for flood adaptation). We expect both indicators to be barriers
373 to collective adaptation. We also tested dependence on local customers and suppliers as relations with
374 neighboring firms raises the probability for co-funding by other firms, although this indicator is difficult
375 to operationalize. However, we coded *local supplier* as '1' for businesses that report that their suppliers
376 are located in the same flood exposed neighborhood.

377

378 **Table 1:** Key indicators of collective flood adaptation
 379

| | Indicators | Descriptions (No=0; Yes =1) | Expected impacts |
|---------------------------|---------------------------------------|--|------------------|
| Adaptation measure | Neighborhood support | Scenarios with shared funding | + |
| | Political support | Scenarios with shared funding | + |
| | Unbalanced contribution of businesses | Scenarios where micro businesses need to invest more than others in their neighborhood | - |
| | Dike system | Scenarios with dike system (high financial input, technological infrastructure) | - |
| | Drainage system | Scenarios with drainage system (medium financial input, technological infrastructure) | + |
| | Awareness program | Scenarios with awareness program (low financial input, soft measure) | + |
| Individual / Household | High individual damages | High damage of business components (e.g., furniture, electronics, equipments, products), high equals major and complete damage | + |
| | Flood experience | Business was flooded more than 5 times in the last 10 years | + |
| | Household education | At least one person of the household has a university degree or vocational training | + |
| | Expected flood increase | Expected flood increase in the next ten years | + |
| Business environment | Decline business revenue | Revenue decline/fluctuation in the last five years | - |
| | Limited financial resources | Low financial resources for preventing flood impacts (rating from 1-5, low equals 1 and 2) | - |
| | Local supplier | Suppliers located in the same district | + |
| Institutional environment | Member organization | Household members are part of an organization (e.g, Fatherland's Front, Women's Union, Youth Union, etc.) | + |
| | No repair after flood events | Government/Law doesn't allow to repair/rebuild after flood events (e.g. it is in a planning project area) | + |
| | Access to external capital | Business finances investments through loans from banks or microcredit institutions | + |

380

381 We test the influence of the institutional environment using three explanatory variables (**key barrier**
 382 **4: missing support**). It is expected that the willingness to participate in adaptation if a *household*
 383 *member is part of an organization* (i.e., Fatherland's Front, Women's Union, Youth Union) (Leitold et
 384 al., 2020). Especially, in Vietnam being a member of the party's own social organization could offer
 385 some patronage and special treatment when it comes to applying for support. To represent
 386 institutional barriers, we build an indicator for the situation where *public policies or public laws do not*
 387 *allow private buildings to be repaired or rebuilt* after floods. For example, when micro businesses are
 388 located in a planning project area which is quite common in HCMC in recent years. Further, we test
 389 the influence of *access to external capital* in the form of loans from banks or microcredit institutions
 390 on willingness to participate. We expect negative correlations for both indicators and adaptation
 391 willingness. Finally, we controlled for the influence of location within our four case study areas.

392 The scenario-based field experiments generated 1,240 observations for data processing. As each
 393 participant responded to 20 scenarios, scenario data are nested within business characteristics.
 394 Analyzing such hierarchically structured data with ordinary least squared regression would lead to
 395 spatial autocorrelation and a violation of the independence assumption for scenario observations (Hox

396 et al., 2017; Sohns and Revilla Diez, 2018). Therefore, we applied a two-level binary-logistic regression
 397 that allows us to consider the differences and interdependencies between scenario and micro business
 398 characteristics (Rabe-Hesketh and Skrondal, 2008). Multicollinearity (average variance inflation factor
 399 for the independent variables: 1.6) can be rejected.

400

401 **4 Findings**

402 **4.1 Descriptive findings**

403 Our sample consists of 62 micro businesses. 46 businesses are stores or retailers (74 %) for food and
 404 beverages, clothing, houseware, electricity, or construction material. 10 businesses are operating in
 405 the service sector (16 %), and three in the production sector (5 %). 61 % of all businesses have been
 406 flooded more than five times per year in the last 10 years, and 44 % even more than 10 times a year.
 407 It is evident that as soon as damage is reported, it is mostly classified as major damage requiring repair.
 408 In particular, the level of damage to products is relatively high (see Table 2). Complete damage has not
 409 been reported. As a consequence, the micro-businesses do undertake own precautionary measures.
 410 We see that more than 50 % of the micro businesses already purchased water barriers for flood
 411 prevention and dry-proof their valuables, goods, and products during severe flood events. In addition,
 412 84 % of micro businesses have already elevated their ground floor or foundation to prevent flooding
 413 into their premises. In terms of acute flooding events, which are already clearly noticeable today, the
 414 micro businesses are therefore (most reactively) already doing something.

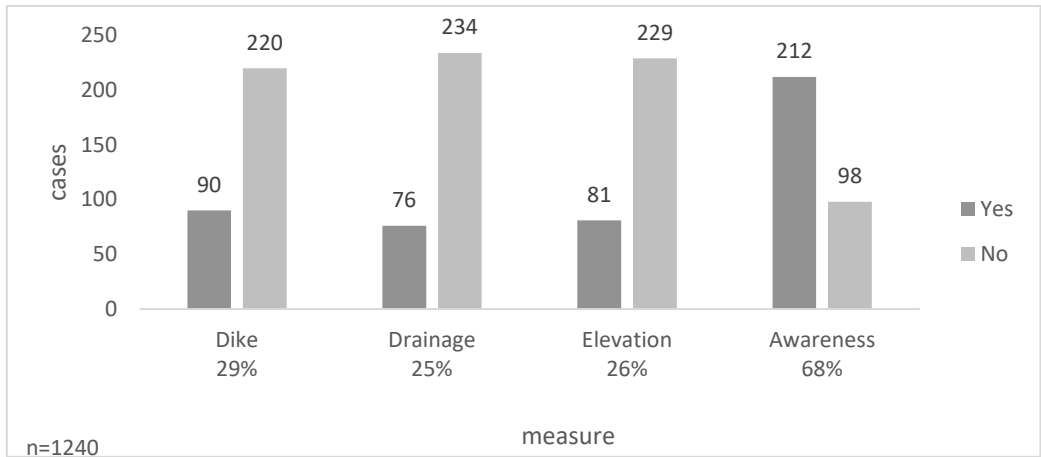
415 **Table 2:** Individual damage of micro businesses from the most severe flood since 2010

| | no damage | minor damages | moderate damages | major damages- needs repair | complete damage - needs replacement | no answer |
|-----------------------------|--------------|------------------|---------------------|-----------------------------------|--|--------------|
| Furniture | 39 | 8 | 1 | 14 | 0 | 0 |
| Electronics | 37 | 3 | 4 | 16 | 0 | 2 |
| Business specific equipment | 39 | 6 | 8 | 9 | 0 | 0 |
| Products | 28 | 4 | 6 | 22 | 0 | 2 |

416

417 The descriptive analysis of the key barriers partly confirms, but also oppose the findings from the
 418 literature.

419 In respect to the key barrier 1 (lacking acceptance), the complete rejection of adaptation measures
 420 cannot be confirmed as stated in the conceptual section. However, in only 28 % of all scenarios, micro
 421 businesses were willing to contribute to flood adaptation measures in their neighborhood. The results
 422 show substantial differences between participation in technical scenarios (dike system: 29 %, drainage
 423 system: 25 %, elevation: 26 %) and the less expensive flood awareness program, to which micro
 424 business owners were willing to contribute in 68 % of cases (see Figure 5). In terms of financing
 425 adaptation measures, decision-makers were willing to contribute financially in 39 % of the scenarios if
 426 other actors in the neighborhood (i.e., the community: 30 % and other businesses: 48 %) were also
 427 involved. For all other options - financial support from local authorities or when businesses have to
 428 pay a fine for not investing in collective protection measures - willingness to participate was below
 429 average (see Figure 6). Also, the results for the key barrier 2 (low risk perception) are different than
 430 expected. The survey results indicate that 77 % of the businesses expect flooding to increase in the
 431 next 10 years, while 16 % expect flooding to remain the same or even decrease. These results underline
 432 that owner of micro-businesses are well aware of the risks of future flooding.

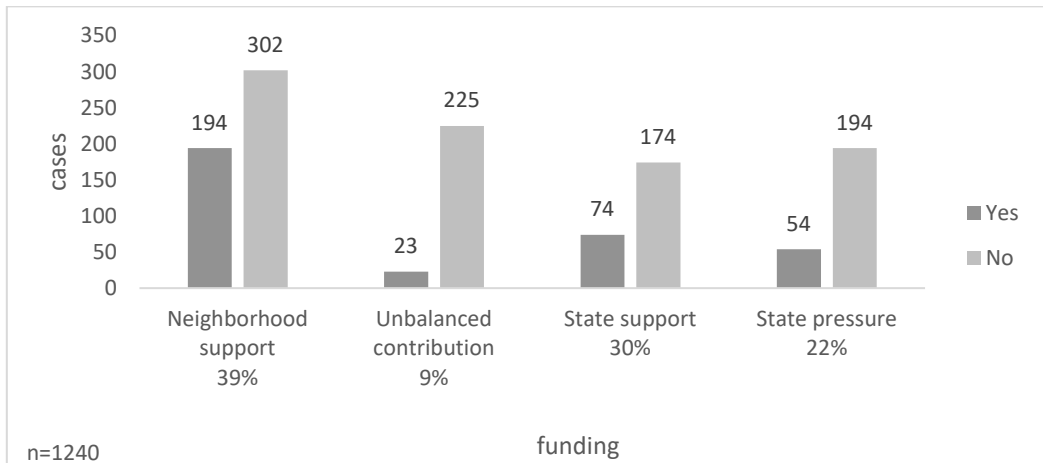


433

434

Figure 5: Preference of adaptation measure

435



436

437

Figure 6: Preference of funding

438 In relation to the key barriers 3 (limited financial capabilities) and 4 (missing support) the results are in
 439 line with the findings in the literature. About 37 % of businesses report a decline, and 15 % fluctuation
 440 in business revenues over the past five years. In addition to revenue, the financial resources available
 441 to prevent flood impacts are a key limiting adaptation factor to micro businesses. On a scale from 1
 442 (very poor) to 5 (very good), more than half of the businesses rate their financial resources as limited
 443 (58 % rate 1 and 2). Only 19 % of businesses surveyed have access to external capital, such as loans
 444 from banks or from microcredit institutions. 16 % receive loans from family members, relatives, or
 445 friends, while the majority finance their business investments through personal funds or savings.
 446 Support by state agencies is hardly mentioned.

447

448

449 **4.2 Multilevel regression findings**

450 In order to detect the key drivers and barriers for micro-business adaptations' strategies, the main
 451 statistical analysis was based on the two-level regression. **Table 3** shows which indicators influence the
 452 willingness of micro businesses to invest in collective flood adaptation measures and whether they act
 453 as either drivers or barriers to adaptation. The scenario-level results underscore the findings of the
 454 descriptive analysis. Micro businesses significantly prefer to invest in the awareness program, while

455 their willingness to invest is not influenced by hard technical measures like, for example, the dike
 456 system or the drainage system. What is particularly clear is that shared funding opportunities between
 457 micro businesses and local authorities, as well as the community and other businesses in their
 458 neighborhood, significantly increase the investment in collective flood adaptation. Accordingly, an
 459 unbalanced contribution of businesses in their neighborhood reduces the investment and thus acts as
 460 a barrier.

461 In addition, further variables also influence the willingness to participate in adaptation measures.
 462 Businesses that already suffered high individual damages during the most serious flood since 2010,
 463 businesses that have high flood experience, and those that expect a high increase in floods in the next
 464 ten years are significantly more willing to invest in collective flood adaptation measures. In the overall
 465 picture, all three indicators of risk perception and experience act as drivers for collective adaptation.
 466 Interestingly, the investment decisions of micro businesses were not influenced by household
 467 education.

468 As expected, financial constraints and decreasing business performance indicators act as barriers for
 469 collective adaptation. A general decline in business revenues and limited financial resources for
 470 adaptation measures are reflecting the situation of the majority of businesses in the sample. Both
 471 indicators significantly decrease participation in the scenarios. Regarding the dependence on local
 472 suppliers, the analysis did not yield any significant results.

473 The results further reveal that external guidance and institutional support play a major role in micro
 474 business decision making for collective adaptation. When a household member is part of an
 475 organization, the willingness to invest in collective adaptation increases slightly significantly. Similarly,
 476 access to external capital in form of loans from banks or microcredit institutions increases the
 477 willingness to participate. Since some urban development policies act as barriers to individual risk
 478 reduction and hinder the repair or reconstruction of private buildings after flood events, it is not
 479 surprising that such situations have highly significant positive influence on the willingness to invest in
 480 collective adaptation measures, together with other actors in the neighborhood.

481 The neighborhood of micro-businesses on decision-making in the experiments for which we controlled
 482 does not yield significant results. Thus, micro businesses in the case study areas make decisions based
 483 on scenario and individual-level characteristics, regardless of their place of operation.

484

485

486 **Table 3:** Multilevel regression results for willingness to participate in collective flood adaptation

| | Odds ratio (standard error) | Odds ratio (standard error) | Odds ratio (standard error) | Direction of effect |
|---------------------------------------|--------------------------------|--------------------------------|--------------------------------|------------------------|
| Fixed effects | m0 | m1 | m2 | |
| <i>Scenario characteristics</i> | | | | |
| Neighborhood support (shared funding) | | 4.721*** (1.207) | 4.712*** (1.208) | + |
| Political support (shared funding) | | 2.222*** (0.638) | 2.231*** (0.643) | + |
| Unbalanced contribution of businesses | | 0.133*** (0.055) | 0.121*** (0.052) | - |
| Dike system | | 1.333 (0.338) | 1.334 (0.338) | |
| Drainage system | | 0.845 (0.220) | 0.844 (0.220) | |

| | | | | |
|------------------------------|----------------|-----------------|-----------------------------|---|
| Awareness program | | 1.697** (0.039) | 1.697** (0.426) | + |
| <i>Firm characteristics</i> | | | | |
| High individual damages | | | 3.207* (1.964) | + |
| Flood experience | | | 5.596** (4.158) | + |
| Expected flood increase | | | 7.496** (6.541) | + |
| Household education | | | 1.322 (0.808) | |
| Declining business revenue | | | 0.167** (0.121) | - |
| Limited financial resources | | | 0.189** (0.126) | - |
| Local supplier | | | 2.523 (1.759) | |
| Member organization | | | 4.673* (4.184) | + |
| No repair after flood events | | | 193.237*** (252.860) | + |
| Access to external capital | | | 4.394* (3.624) | + |
| <i>Control variables</i> | | | | |
| Nha Be (location) | | | 3.136 (2.750) | |
| District 8 (location) | | | 2.239 (1.930) | |
| Constant | -1.489 (0.281) | 0.894 (0.386) | 0.000*** (0.000) | |
| <i>Random effects</i> | | | | |
| Firm var.(_cons) | 4.364 (1.146) | 6.938 (1.840) | 3.780 (1.020) | |
| <i>Model fit statistics</i> | | | | |
| Observations | 1,240 | 1,240 | 1,240 | |
| ICC firm | 0.570 | 0.678 | 0.535 | |
| Prob>chi2 | 0.000 | 0.000 | 0.000 | |

487 ***Significant at 1% level (p<0.01); **Significant at 5% level (p<0.05); *Significant at 10% level (p<0.1). Source:

488 Own calculation

489 **5 Future role of micro businesses in collective flood adaptation**

490 The empirical results of this analysis add important insights from the particular case of HCMC toward
491 a broader understanding of drivers and barriers of micro business flood adaptation.

492 The acceptance of and participation in adaptation measures are clearly related to the risk perceptions
493 and awareness at the individual and household level. In this case study, high future risk perception,
494 often based on past experience with flooding and suffering from damage to stocks and assets, was
495 clearly identified as a driver for investment in collaborative flood adaptation. Conversely, a lack of risk
496 perception and assessment, particularly with an eye towards upcoming flood risks, acts as a barrier for
497 long-term adaptation. Although 77 % of the businesses in our survey expect flooding to increase –
498 suggesting that the awareness is quite high – the direct (or indirect) impact on business operations is
499 often unclear and may explain the overall restraint in the experiments. Schaer (2018) argues that either

500 businesses do not perceive future impacts to be a risk factor for their business operations or have
501 limited expertise to predict and plan the risks accurately. The link between business benefits and
502 adaptation is not clear to decision-makers. It is added that micro businesses differ from larger SMEs by
503 being owner-centered, having a tendency of being “growth-adverse”, and focusing more on non-
504 economic aspects of business ownership. Growth intensions are often limited to a desired income
505 which is sufficient for making a living (Gherhes et al., 2016). Neise and Revilla Diez (2019) and Leitold
506 et al. (2021) already point out that frequent but smaller floods are kind of normality for small
507 businesses, against which they do not plan to adapt in the future. They often lack long-term business
508 plans or any risk assessments, either for climate risks or for other business risks, and follow a “simply
509 live with it” attitude. Business growth in terms of increasing headcount, diversification of products and
510 services, and revenue growth is not aspired anyway. Thus, the impact of flooding is only relevant if it
511 threatens the profitability of the micro business for household income.

512 Following this vein, we clearly see an overlap of the different key barriers developed in our conceptual
513 framework (Lo et al., 2019). It can be argued that general development constraints of micro businesses
514 are also responsible for barriers to adaptation. In particular, financial limitations in the business
515 environment act as additional barriers for long-term adaptation. On this point, the institutional
516 environment represents another critical barrier that can stimulate or inhibit adaptation. There is a lack
517 of tailored external support mechanisms and adequate financing options that motivate micro
518 businesses to initiate long-term business planning and thus also enables them to implement
519 adaptation measures (Berkhout et al., 2006; Schaer, 2018).

520 In general, the willingness to participate financially in our scenario exercise stood at 28% and was lower
521 than what we had expected. Average results in such public good games typically amounts to 40-60 %
522 of personal endowment (Chaudhuri, 2011). The results of the experiments show no substantial
523 differences between the contribution to different technical adaptation measures and the influence on
524 decision-making to participate in adaptation measures. Although the preference for low-cost and soft
525 measures over cost-extensive and technological measures is generally comparable to experiments
526 with manufacturing SMEs (Leitold et al., 2020; Neise et al., 2019), the low uptake of technical
527 adaptation measures can be explained by micro businesses’ prerequisites like limited financial
528 capabilities and low risk perception for entrepreneurial decision-making.

529 However, depending on the adaptation measure and financing option micro-businesses could play a
530 larger role in flood adaptation. Overall, almost 70% of the micro-businesses are willing to participate
531 in collective awareness programs. In general, the willingness to participate financially increases
532 noticeable to 39% if the costs could be shared with actors in their neighborhood and local authorities.
533 Moreover, businesses that have access to external capital from banks or microcredit institutions are
534 more willing to participate in collective adaptation in general. In most cases, and in contrast to larger
535 firms, micro businesses have a local life and business horizon and are closely embedded in local
536 (business) networks (Halkos and Skouloudis, 2019; Kato and Charoenrat, 2018). Therefore, local
537 adaptation solutions, support mechanisms and incentives must also be created in the direct business
538 environment. Building local business associations outside of industry-specific associations and
539 engaging decision-makers could be one important starting point to involve micro businesses into larger
540 adaptation initiatives and motivate them to participate. Additionally, community organizations and
541 neighborhood unions should place future risk trends and flood hazards on their agendas to promote
542 micro business awareness of flooding, but also support micro businesses that face institutional barriers
543 for flood adaptation.

544 It is argued here and supported by Chaudhury (2018), that information about future climate-related
545 risks and uncertainties, while relevant for decision-making processes, is often still unavailable for micro

546 businesses. Therefore, additional initiatives like awareness raising programs are easy to implement
547 and do not reach technological capacity limits, but can help to promote future risk assessments and
548 weighting of adaptation options, and possibilities. Building effective adaptation infrastructure consists
549 not only of physical infrastructure such as elevation, drainage systems or dike systems, but needs also
550 to include “informational infrastructure” (Marlowe et al., 2018; Ngin et al., 2020) in the form of
551 channels for communicating disaster risks and raising awareness. But apparently as our results clearly
552 show, micro-businesses willingness to participate in adaptation is also subject to socio-economic
553 constraints confronting individual decision makers and their lifestyle preferences (Lo et al 2019).

554 This understanding of micro-businesses, their lifestyle orientation and their flexibility is often
555 overlooked in adaptation research and in adaptation policies (Parsons et al 2018). There is a need to
556 understand more about constraints and preferences of micro-businesses to better support them but
557 also to integrate them better in adaptation schemes. As they are often located in densely populated
558 neighborhoods where they also reside and form part of the social fabric, their role as multiplier for
559 collective action could be used strategically in adaptation plans. However, our analysis is just a first
560 step into this direction. Our multilevel analysis is based on hypothetical and simplified designs of
561 adaptation scenarios. Therefore, external validity should be improved by conducting similar
562 experiments in different field contexts. Moreover, the research design based on yes or no responses
563 is not able to capture the intensity of contextual influences on micro business' willingness to participate
564 in respective adaptation options. Another relevant future research avenue is to quantitatively
565 investigate the causal relationships of various drivers and barriers that influence micro business
566 decision-making for flood adaptation based on a higher number of experiments.

567

568 **6 Conclusion**

569 Micro-businesses could play a much larger role in collective adaptation. Often overlooked in
570 adaptation research, their willingness to contribute in collective action amidst major constraints is
571 surprising. The conceptual framework presented in this paper helps us to understand the key drivers
572 and barriers of micro-businesses willingness to participate in collective adaption activities. The most
573 important key barriers of micro-businesses are limited financial capabilities and missing support from
574 local authorities. However, micro-businesses are willing to contribute depending on the concrete
575 adaptation measure and funding options. If no financial contribution is expected, almost 70 % are
576 willing to assist in awareness raising campaigns. And although their financial capabilities are very
577 limited, 39% of the micro-businesses would contribute financially if the costs are shared with other
578 firms in their neighborhood and with local authorities. Against this background, micro-businesses
579 should be much more involved in adaptation plans and measures. Through their local embedding, they
580 can be important multipliers in strengthening adaptive capacity at the local level.

581

582 **Author contribution:** Roxana Leitold, Javier Revilla Diez and Matthias Garschagen develop the
583 conceptual framework, Roxana Leitold designed the experiments and carried them out with Van Tran.
584 Javier Revilla Diez and Roxana Leitold prepared the manuscript with contributions from all co-authors.

585 **Competing interests:** The authors declare that they have no conflict of interest.

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592

| | Indicator | Description (min=0; max=1) | Obs. | Mean | Std. Dev. |
|--|---------------------------------------|--|-------|------|-----------|
| Adaptation measures | Neighborhood support | Scenarios with shared funding | 1,240 | 0.4 | 0.49 |
| | Political support | Scenarios with shared funding | 1,240 | 0.2 | 0.40 |
| | Unbalanced contribution of businesses | Scenarios where micro businesses need to invest more than others in their neighborhood | 1,240 | 0.2 | 0.40 |
| | Dike system | Scenarios with dike system (high financial input, technological infrastructure) | 1,240 | 0.25 | 0.43 |
| | Drainage system | Scenarios with drainage system (medium financial input, technological infrastructure) | 1,240 | 0.25 | 0.43 |
| | Awareness program | Scenarios with awareness program (low financial input, soft measure) | 1,240 | 0.25 | 0.43 |
| Individual risk knowledge, risk assessment and flood experience | High individual damages | High damage of business components (e.g., furniture, electronics, equipments, products), high equals major and complete damage | 1,240 | 0.52 | 0.50 |
| | Flood experience | Business was flooded more than 5 times in the last 10 years | 1,240 | 0.61 | 0.49 |
| | Household education | At least one person of the household has a university degree or vocational training | 1,240 | 0.52 | 0.50 |
| | Expected flood increase | Expected flood increase in the next ten years | 1,240 | 0.77 | 0.42 |
| Business environment | Decline business revenue | Revenue decline/ fluctuation over the past five years | 1,240 | 0.51 | 0.50 |
| | Limited financial resources | Low financial resources for preventing flood impacts (rating from 1-5, low equals 1 and 2) | 1,240 | 0.58 | 0.49 |
| | Local supplier | Suppliers located in the same district | 1,240 | 0.60 | 0.49 |
| Institutional environment | Member organization | Household members are part of an organization (e.g. Fatherland's Front, Women's Union, Youth Union, etc.) | 1,240 | 0.15 | 0.35 |
| | No repair after flood events | Government/Law doesn't allow to repair/rebuild after flood events (e.g. it is in a planning project area) | 1,240 | 0.07 | 0.25 |
| | Access to external capital | Business finances investments through loans from banks or microcredit institutions | 1,240 | 0.18 | 0.38 |
| <i>Control variables</i> | Spatial influence Nha Be | Business located in Nha Be | 1,240 | 0.44 | 0.50 |
| | Spatial influence District 8 | Business located in District 8 | 1,240 | 0.32 | 0.47 |

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