# 1 Micro business participation in collective flood adaptation. Lessons from scenario-2 based analysis in Ho Chi Minh City, Vietnam

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# 17 Abstract:

18 Although research on the impacts of climate change on small and medium-sized enterprises (SMEs) 19 and their adaptation to climate change risks has recently received more attention, the focus on micro 20 and household businesses is still very limited. Micro and household businesses are adversely affected 21 by compound flooding events - a situation that will become more acute in the future - but there is little 22 attention in the scientific literature on their adaptation options and actual implementation. Against 23 this background, the paper analyzes the following research questions. How are micro-businesses 24 already responding to flooding? Are micro-businesses willing to collectively invest in future proactive 25 adaptation efforts in their neighborhood? What are the key drivers and barriers to adaptation? Based 26 on scenario-based field experiments in Ho-Chi-Minh City, our results show that micro-businesses could 27 play a much larger role in collective adaptation. Often overlooked in adaptation research, their 28 willingness to engage in collective action under severe constraints is surprising. The conceptual 29 framework presented in this paper helps us to understand the key drivers and barriers of micro-30 businesses' willingness to participate in collective adaptation activities. The most important key 31 barriers for micro-businesses are limited financial capacity and lack of support from local authorities. 32 However, micro-businesses are willing to contribute depending on the concrete adaptation measure 33 and financing options. If no financial contribution is expected, almost 70% are willing to participate in 34 awareness raising campaigns. And although their financial capacity is very limited, 39% of micro-35 businesses would contribute financially if the costs were shared with other businesses in their 36 neighborhood and with local authorities. In this context, micro-businesses should be much more 37 involved in adaptation plans and measures. Through their local embeddedness, they can be important 38 multipliers in strengthening adaptive capacity at the local level.

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40 Author contribution: Javier Revilla Diez and Matthias Garschagen develop the conceptual framework,

41 Roxana Leitold designed the experiments and carried them out with Van Tran. Javier Revilla Diez

- 42 prepared the manuscript with contributions from all co-authors.
- 43

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### 46 1 Introduction

47 In many countries of the Global South micro businesses together with small and medium sized 48 businesses build up the "economic and social fabric" (Chaudhury 2018). In an urban context they 49 include individuals or households who are shopkeepers, run cafes, restaurants, or repair shops, offer 50 transport and warehouse or construction and maintenance services, often located in the middle of 51 residential neighborhoods. According to the UN (2015) these businesses are a key engine of job 52 creation and responsible for more than 50% of total employment. However, these micro, small and 53 medium sized businesses are facing tremendous challenges with respect to climate change. A very 54 illustrative example is Ho-Chi-Minh City (HCMC). HCMC is already facing manifold challenges due to 55 regular flooding, which are projected to be aggravated by future climate change (Downes et al., 2016; 56 Downes and Storch, 2014; Duy et al., 2018; Nicholls et al., 2007).

Although research on the impacts of climate change on small- and medium-sized firms (SMEs) and their adaptive behavior against climate change risks recently have received more attention (e.g., (Halkos and Skouloudis, 2019; Howe, 2011; Marks and Thomalla, 2017; Neise et al., 2019; Neise et al., 2018; Neise and Revilla Diez, 2019; Pathak and Ahmad, 2018; Pathak and Ahmad, 2016; Pauw and Chan, 2018), the focus on micro and household businesses is still very limited.

62 Micro businesses typically have limited financial resources to invest in both short- and long-term 63 adaptation measures (Leitold et al., 2021; Ngin et al., 2020) and underdeveloped capabilities in 64 business planning (Gherhes et al., 2016). However, because they bear the brunt of climate-related 65 impacts, generate high shares of employment, and are thus closely linked to peoples' livelihoods, the 66 discussion of the significance and prospects of micro businesses in responding to climate impacts has 67 received attention in adaptation research (Chaudhury, 2018; Schaer et al., 2019). Crick et al. (2018) 68 and Pulver and Benney (2013) exemplify that not all businesses have the same adaptive capacity, 69 respond in the same way, and consider climate change as part of their business operations. What Daddi 70 et al. (2018) and Linnenluecke et al. (2013) already illustrated for SMEs is especially true for micro 71 businesses: Their decision-making for or against adaptation action is still underexplored and remains 72 a black-box (Crick et al., 2018; Pauw and Chan, 2018). Recently, multi-stakeholder initiatives involving 73 small- and medium-sized businesses have been discussed as door-openers for private sector 74 engagement in adaptation efforts (Challies et al., 2016; Chen et al., 2013; Leitold et al., 2020; Neise et 75 al., 2019). But, how successful can these initiatives be without exactly knowing how micro businesses 76 are impacted and reacting to climate change, which adaptive capacities they possess and whether their 77 adaptation behavior would change if for example incentives like financial support is provided?

Against this backdrop, this paper explores the potential role of micro-businesses in collaborative adaptation initiatives. We will focus on the following research questions: How do micro firms already respond to flooding? And more future oriented, under which conditions are micro firms willing to invest jointly into proactive adaptation efforts in their neighborhood?

82 Our methodological approach is twofold. First, by using scenario-based field experiments we examine 83 the willingness of micro businesses to invest in collective adaptation options depending on different 84 financing options. We analyze how the distribution of costs among other micro businesses and the 85 neigbourhood, or financial incentives provided by local authorities, or pure political pressure impacts 86 the willingness of micro businesses to contribute financially to different adaptation scenarios like the 87 implementation of a dike system, a drainage system or awareness programs. Second, we applied a 88 two-level binary-logistic regression that allows us to consider the differences and interdependencies 89 between adaptation scenario and micro business characteristics in order to the detect the key drivers 90 and barriers for adaptation. The necessary data was generated during a household and micro business 91 survey as part of a collaborative research project "DECIDER" (Decisions for the Design of Adaptation Pathways and the Integrative Development, Evaluation, and Governance of Flood Risk Reduction
Strategies in Changing Urban-Rural Systems). A total of 252 micro businesses were surveyed in HCMC
between September and November 2020. In addition, we were able to conduct the scenario-based
experiments with 62 out of the 252 micro businesses. As each participant responded to 20 scenarios
1,240 observations were generated for data processing.

97 This article is organized as follows. Section 2 develops a conceptual framework on potential drivers
98 and barriers of micro business adaptation. Section 3 introduces the study area and methodology.
99 Section 4 presents the descriptive and analytical results of the study, while Section 5 discusses the
100 implications of the results for addressing micro business perspective in collective flood adaptation.
101 Section 6 provides a conclusion.

102

# 103 2 Conceptual considerations

# 104 **2.1** What do we know from adaptation literature?

105 Businesses play important roles in economic and social development worldwide by providing 106 employment, goods, value added, services, and taxes (Halkos et al., 2018; Leitold et al., 2020; Lo et al., 107 2019). However, the fifth IPCC Assessment Report (2014) revealed a striking gap in existing scientific 108 literature on private sector adaptation to floods (e.g., Berkhout et al., 2006; Linnenluecke et al., 2013; 109 Linnenluecke et al., 2011). Since then, a body of literature has emerged that focuses on large and 110 multinational enterprises, that are understood to be important entities for financing adaptation 111 projects, developing technologies, and innovative adaptation solutions (Averchenkova et al., 2016; 112 Haraguchi and Lall, 2015; Neise et al., 2018). However, this focus on large, international enterprises 113 provides only limited knowledge on adaptation actions, adaptive capacities, and the overall role of 114 smaller local businesses in climate adaptation. In comparison, small and micro businesses typically have lower profits, smaller cash reserves and seldom backup resources so that a single extreme 115 116 weather event can led to long-lasting negative impacts. Clearly, smaller businesses lack the capacity to 117 design and implement adaptation measures (Zhang et al 2009).Small and micro businesses are 118 therefore bearing the brunt of climate-related impacts – a burden that is expected to intensify over 119 the next decades (e.g., Lo et al., 2019; Ngin et al., 2020). In the area of today's risk from flooding, storm 120 surges, and heavy rainfall, several studies illustrate that smaller businesses with local operations in 121 particular experience both direct impacts like property damage, mechanical breakdowns, and the 122 destruction of stocks and assets, as well as indirect impacts like postponed distribution and 123 interruptions of business operations and supplies (Bahinipati et al., 2017; Marks and Thomalla, 2017; 124 Neise et al., 2019; Verrest et al., 2020; Wedawatta et al., 2014; Wedawatta and Ingirige, 2012). In 125 addition, they are often situated in a multi-risk environment, usually unprotected by public flood 126 protection. This is especially true in HCMC where uncontrolled urban expansion since the beginning of 127 the 21<sup>st</sup> century into flood-prone areas led to increased exposition. Poorly established and connected 128 infrastructure has exacerbated flooding risks leading to a reduction in water regulation capacity, 129 drainage capacity, water permeability, and land subsidence (Storch and Downes, 2011; The World 130 Bank, 2019). As a result, small and micro businesses are forced to respond to climate risks 131 independently due to their higher vulnerabilities (Lo et al., 2019).

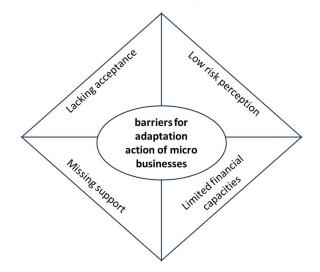
Recent research has sought to determine whether and to what extent micro businesses are responding to acute climate risks such as flooding and what options they have to prepare for the intensification of future impacts. Ngin et al. (2020) show that micro businesses in the tourism and hospitality sector in Cambodia usually adopt temporary and reactive responses against floods and storms rather than longterm and proactive strategies. In the same vein, Neise and Revilla Diez (2019) emphasize that most of the small and micro manufacturing firms in their case study in Jakarta only cope during a flood event. 138 Relying on their established routines, they use floodwalls and sandbags to protect their production 139 facility from water, place their products in higher places, and use small pumping systems to drain the 140 water. While Chaudhury (2018) makes some arguments for motivating businesses to take proactive 141 adaptation measures (e.g., greater risk awareness, benefits of adapting outweigh the financial costs), 142 micro businesses face several barriers and structural deficits that limit their adaptive capacity and 143 decision to invest in individual adaptation measures. Unlike their larger counterparts, whose 144 adaptation actions are usually driven by organizational characteristics, such as financial liquidity, 145 business performance, foreign ownership and knowledge-spillovers, micro businesses are facing 146 different barriers (Leitold et al., 2021; Lo et al., 2019).

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# 148 2.2 Drivers and barriers of micro business adaptation

149 As micro businesses are a specific subset of small and medium-sized enterprises (SMEs), micro 150 businesses have both similarities and differences with larger small and medium-sized enterprises. Both 151 micro businesses and SMEs are characterized by their relatively smaller size compared to larger firms, 152 are typically privately owned and operated by entrepreneurs or a small group of individuals, and have 153 a local or regional focus, serving a specific market or community. However, the literature suggests that 154 micro businesses, by definition, are even smaller in terms of the number of employees, have lower 155 sales and profits, and have limited assets. A systematic literature review by Gheres et al. (2016) shows 156 that micro businesses often lack growth ambitions because owners tend to be growth averse and are 157 constrained by underdeveloped skills in key business areas such as networking, marketing, business 158 planning, and human resources. Due to time constraints, micro businesses are locked into day-to-day 159 operations rather than investing time in long-term strategic business management. In addition, 160 institutional bottlenecks place an additional burden on micro-enterprises. As a result, they have limited 161 access to higher-skilled labor, face a "closed" business environment as a result of negative external 162 perceptions stemming from the stigmatization of their location, and find it more difficult to access 163 finance and other support mechanisms than larger small and medium-sized enterprises.

Based on these specificities , we present a conceptual framework to help to understand drivers and barriers to adaptation action of micro businesses. Many micro businesses find it challenging to develop adaptation strategies because of four key barriers (see Figure 1).





169 *Key barrier 1: Acceptance of adaptation measures* 

170 A key barrier to addressing climate risks is lacking acceptance of adaptation options due to cultural 171 attitudes, social barriers, and a lack of understanding. A study by Geaves and Penning-Rowsell (2016) 172 shows that large-scale protection measures fail to attract long-term participation from private actors 173 due to a lack of local bonding. By contrast, a recent study by Leitold et al. (2020) reveals that small-174 scale adaptation measures initiated in a smaller neighborhood, like flood protection awareness 175 programs, can promote the willingness of resident SMEs to adapt. In particular, collaborative 176 approaches, with shared funding by different actors (i.e., the community, firms in the neighborhood, 177 local government gives incentives) could help to overcome biases, and support the implementation of 178 different adaptation options. Understanding an adaptation measure, its tangible costs, and benefits 179 can lower the social barriers to adopting new technologies and participating in flood adaptation 180 (Chaudhury, 2018).

181 Key barrier 2: Risk perceptions at individual and household level

182 Since micro businesses are "owner-centered" (Gherhes et al., 2016), individual risk perceptions, skills 183 and capabilities, and experience with, for example flood impacts, of decision-makers play an important 184 role in micro business adaptation. Lawrence et al. (2014) reveal that flood experiences at the individual 185 household level in New Zealand contribute to increased risk perception and readiness to adapt. For 186 the manufacturing sector, Neise et al. (2019) also show that SME adaptation to flood impacts in 187 Indonesia is closely related to the risk prepardeness of their managers. However, information on future 188 climate impacts are often inaccessible for micro businesses or even completely absent at the local 189 level, leading businesses to make decisions based on subjective perceptions (Chaudhury, 2018; 190 Danielson and Scott, 2006). In addition, there is general agreement that individual and household 191 education levels can influence how businesses are organized and managed, and how they respond to 192 current and future climate risks (Chirico and Salvato, 2008; Crick et al., 2018; Lo et al., 2019). Yet, the 193 link between business viability and the need to adapt to future climate change impacts is not sufficiently 194 visible (Frei-Oldenburg et al., 2018).

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# 196 *Key barrier 3: Financial capacities*

197 It is common knowledge that business characteristics are critical factors that shape adaptive action 198 (Agrawala et al., 2011; Halkos et al., 2018; Pulver and Benney, 2013). In particular, limited financial 199 resources and business performance have been proven to be barriers to the implementation of 200 adaptation measures in small and micro businesses. They tend to have lower business capital and cash 201 reserves, and are less likely to have financial reserve funds (Gherhes et al., 2016). A study by Marks 202 and Thomalla (2017) shows that after severe flooding in Thailand in 2011, SMEs recovery was 203 particularly hampered by financial constraints. Chaudhury (2018) further argues that even after 204 conducting robust risk assessments and identifying cost-effective adaptation options, limited financial 205 capacity hinders the actual implementation of planned measures. In addition, the direct business 206 neighborhood could shape collective business adaptation as micro businesses are highly dependent 207 on their local customers and suppliers. Leitold et al. (2020) illustrate that interaction with neighboring 208 firms is a driving factor for SMEs to invest into collective local adaptation measures. In the same vein, 209 Pauw and Chan (2018) argue that smaller businesses could take active responsibilities in localized 210 initiatives that connect different actors in the same neighborhood.

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# 212 Key barrier 4: Influence of the institutional environment

Obviously, there are broader structural deficiencies in external support for microbusiness adaptation financing. In most recent literature that is developing around disaster risk reduction and adaptation barriers, access to and use of external finance such as loans and credits from banks or microcredit institutions and tailored insurances is argued to be the major bottleneck for adaptation (Chaudhury,

217 2018; Chinh et al., 2016; Crick et al., 2018; Surminski and Hankinson, 2018; UNDP, 2019; UNDRR, 2020).

218 As many micro businesses are part of the informal economy, social protection and external financing 219 mechanisms are often not accessible at the business level (UNDRR, 2020). Therefore, it is not surprising 220 that Halkos et al. (2018), Neise et al. (2019), and Leitold et al. (2020) found that institutional support 221 and external guidance have a direct impact on the engagement of smaller firms in implementing 222 adaptation measures against recent and future extreme events like floods and storms. In some 223 economies like Vietnam, private businesses are underserved with respect to supportive policies and 224 regulations (Revilla Diez, 2016; Trinh and Thanh, 2017). Therefore, local (business) associations have 225 recently been considered as a promising information channel around climate change impacts and 226 ultimately for stimulating adaptation action of private businesses.

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# 232 3 Material and methods

# 233 **3.1 Study area: Flooding in HCMC and the impact on micro businesses**

234 HCMC in Vietnam is already experiencing frequent flooding, which is expected to intensify in the 235 coming years and decades due to the impacts of climate change. Seasonal extreme rainfall, storm 236 surges, and discharge from upstream reservoirs often come at the same time with high tides and 237 rainfall peaks, already resulting in compound flood events in many parts of the city (Downes and 238 Storch, 2014; Scussolini et al., 2017). Located on the north-eastern edge of the Mekong Delta, at the 239 mouth of the Dong Nai river basin, HCMC is characterized by topological conditions like many other 240 delta regions in the world. More than half of the city is situated lower than 1.5 meter elevation above 241 mean sea level (ADB, 2010). Lowlying lands, proximity to the sea, and an interconnected system of 242 small rivers and channels result in a high overall exposure to future sea-level rise. According to national 243 studies, the sea level has already risen by 20 cm off the coast of Vietnam in the last 50 years before 244 2009 (MONRE, 2009) and the trend is upward (Scussolini et al., 2017). In addition, uncontrolled urban 245 expansion and poorly connected infrastructure act as flood risk multipliers, leading to land subsidence, 246 and a reduction in drainage capacity and water permeability. This is particularly problematic during 247 the rainy season (May to October), which already provides 85 % of the total rainfall per year (MONRE et al., 2006; World Bank, 2019). 248

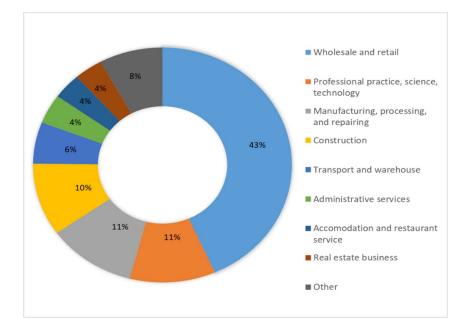


Figure 2: Main sectors of micro businesses in HCMC [percentage of businesses] Source: GSO (2020)

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255 Set in the motion by the liberalization policies in 1986 and the subsequent transition to a market-256 oriented economy, HCMC has been steadily growing in population and private businesses. As the 257 Vietnam's largest city, HCMC is home to officially 8.9 million people (GSO, 2020). Although the private 258 economic sector plays a decisive role in HCMC's remarkable economic development, many of the SMEs 259 and micro businesses are at the forefront of flood-related losses and damage. The VN Census in 2020 260 shows that micro and small businesses play an important role in Ho Chi Minh City. Alone, 86 % of the 261 firms are micro-businesses. Small and medium sized businesses account for another 11 % meaning 262 that micro businesses and SME represent 97% of the firms in HCMC. In respect to employment, micro businesses account for 19 % and SMEs for another 25% of the total employment, summing up to 1,3 263 264 Mio. Out of 2.9 Mio employees in HCMC. However, as in many fast-growing countries, official statistics 265 about micro and small businesses in Vietnam in general and in Ho Chi Minh City specifically is limited 266 and fragmented. This implies that the sector is might be still undervalued.

267 43 % of the approximately 200,000 officially registered micro businesses (1-9 employees) in 2020 268 belong to wholesale and retail, 11 % to manufacturing, processing, and repairing, and 10 % to the 269 construction sector (GSO, 2020, see Figure 2). Micro and family businesses in these sectors, in 270 particular, are highly exposed to recent and future flood impacts. Manufacturing businesses are 271 sensitive to compound flooding sources due to their location-specific production, hard-to-change 272 infrastructure, and heavy machinery. While many medium and large firms operating in international 273 value chains are often located in industrial parks with sufficient infrastructural flood protection, small 274 and micro businesses have to put up with business interruptions during flood events several times a 275 year (Leitold et al., 2021). Wholesale and retail businesses are highly dependent on regional and local 276 value chains, which are particularly disrupted by heavy rainfall during the rainy season and tide-277 induced flooding. In addition, direct flooding in stores damages flood-sensitive goods such as flowers, 278 food, and paper products.

This study was carried out in four case study areas in HCMC where households and micro businesses have already suffered some flood damages in recent years. Businesses in the western part of the city (District 8 and Binh Tan) are mainly impacted by urban flash floods and pluvial flooding after heavy and prolonged rainfall. Binh Thanh district is located close to the Sai Gon river, making the area exposed to flooding, which is exacerbated by the release of upstream water reservoirs (Duy et al., 2018). Nha Be
district is located in the southern parts of the city and characterized by a peri-urban morphology.
According to the projections, Nha Be is one of the districts in HCMC that will be most affected by future
sea level rise (Scussolini et al., 2017).

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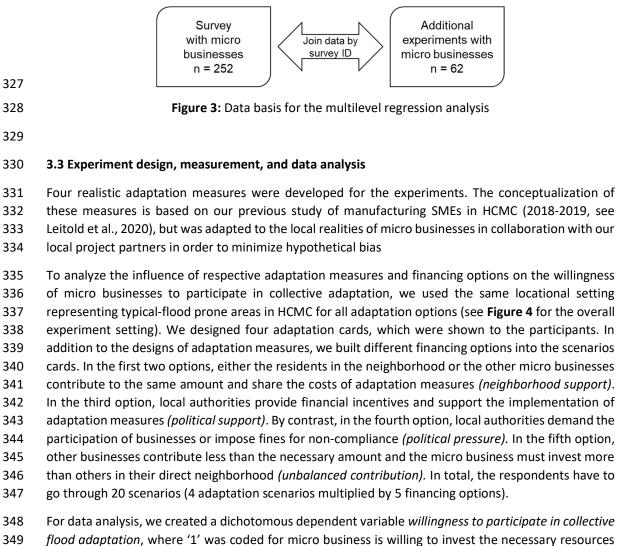
# 288 3.2 Household survey and scenario-based field experiments

289 The empirical analyses in this paper are based on two combined datasets.

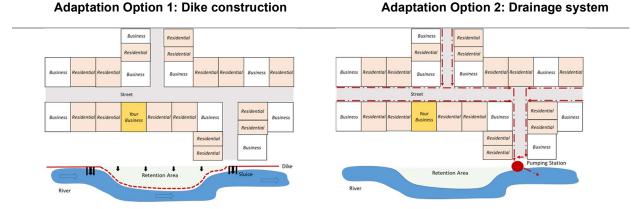
290 First, we used a household survey in HCMC conducted as part of a collaborative research project 291 "DECIDER" (Decisions for the Design of Adaptation Pathways and the Integrative Development, 292 Evaluation, and Governance of Flood Risk Reduction Strategies in Changing Urban-Rural Systems) to 293 understand flood vulnerability of micro businesses, their respective perceptions, and flood adaptation. 294 The standardized household survey was conducted in two different wards of the four case study 295 districts (District 8, Binh Tan, Binh Thanh, and Nha Be) in HCMC. In addition to 748 households, a total 296 of 252 micro businesses were surveyed in HCMC between September and November 2020. We 297 developed a questionnaire on general characteristics and the economic situation of micro-businesses, 298 investment decisions, flood impacts, adaptation strategies and perceptions of future risk und local risk 299 management systems. All respondents have been experienced with flooding (i.e., water entering the 300 house/business premise) and suffered damages/losses due to floods since 2010. The questionnaires 301 were field tested during a one-week pretest in 2019, and adjusted afterwards. Moreover, the survey 302 was preceded by a one-day workshop for the enumerators during which they were trained how to 303 conduct the survey and received feedback. In Vietnam, our partners of the Southern Institute of Social 304 Sciences (SISS) organized and implemented the training and the main field campaign.

305 Second, we run scenario-based field experiments with about a quarter of micro businesses owners 306 from the main survey. The goal of the experiments was to examine the willingness of businesses to 307 invest in collective adaptation options to protect themselves from future flood impacts. The scenario-308 based field experiments consist of a public-good game design with different adaptation scenarios in a 309 field-experiment environment (Leitold et al., 2020; Neise et al., 2019). Public-good games are rooted 310 in behavioral economics. They aim to explain why collective actions succeed or fail and decipher 311 participants' contributions to a public good (Ones and Putterman, 2007). In our experiments, flood 312 adaptation measures are defined as discrete public goods that are only provided when multiple actors 313 make individual financial contributions. Implementing public good games in real field environments 314 rather than in a laboratory, provides a deep understanding of explanatory factors for participants' 315 decision making in collective adaptation actions (Ehmke and Shogren, 2009). The experiments used 316 vignette designs that present carefully constructed but hypothetical descriptions of adaptation 317 measures that differ in their design and the financial contributions for their implementation (Atzmüller 318 and Steiner, 2010).

In total, our Vietnamese project partners from the University of Economics and Law, Vietnam National University conducted experiments with 62 out of the 252 micro businesses from the main survey. The methodology, and the different scenarios were explained in detail to the enumerators in a training workshop and during supervised pre-tests prior to the experiments. Then, we linked the micro business survey data to our experiment data using the survey identification to combine information on household and business characteristics and perceptions with the investment decision at each experiment (see Figure 3).



flood adaptation, where '1' was coded for micro business is willing to invest the necessary resources and '0' that a micro business was not willing to contribute sufficiently. In general, our indicators are presented on a binary scale (see Table 1 for the explanation of indicators). Following Leitold et al. (2020), we tested for *dike systems, drainage systems,* and *awareness programs* to assess the acceptance of different adaptation measures **(key barrier 1: lacking acceptance)**. To test preference for different funding options, we used *neighborhood support* as a proxy for the preference for shared funding of measures, and *political support* as a proxy for desired support from public stakeholders. We also controlled for *unbalanced contributions of businesses*.



### Measure:

Sophisticated dike system with two sluices in front of the river. Retention area in front of the riverside

#### Strategy:

Safeguard riparian zones and canal areas. Reduce inundation level

**Adaptation Option 3: Road elevation** 

Business Residential Residential Business Residenti

**Measure:** Elevation of the main roads in the neighborhood

Strategy:

Reduce inundation level due to heavy rain.

#### Measure:

Clean and upgrade drainage system within the community

#### Strategy:

Increase drainage capacity. Reduce inundation level

### Adaptation Option 4: Awareness program



#### Measure:

Funding of an awareness raising program Develop district adaptation pathways

#### Strategy:

Strengthen flood risk management. Increase awareness on flooding (and waste disposal etc.)

Figure 4: Overall experiment setting and adaptation options (Source: the design is based on Neise et
 al., 2019; and Leitold et al., 2020)

359 To test for the influence of risk perceptions at individual and household level (key barrier 2: low risk 360 perception), we generated the indicators expected flood increase and household education (Crick et 361 al., 2018). The latter describes that at least one person of the household has a university degree or 362 vocational training. Consistent with Neise et al. (2019) and based on the assumptions of Lawrence et 363 al. (2014), flood experience was measured whether a micro-business was flooded more than five times 364 in the last 10 years. Based on the answers from the micro-business survey, an additional measure of 365 future flood perception was included to represent high individual damages that occurred during the 366 most serious flood since 2010. We hypothesized positive relationships between the indicators for risk 367 perception at individual level and the willingness to participate in collective adaptation.

368 In the business environment, we tested for financial capacities as factor influencing adaptation 369 decisions (key barrier 3: limited financial capabilities). Following Chaudhury (2018) and Marks and 370 Thomalla (2017), we developed indicators of *decline in business revenue* (when revenues have declined 371 or fluctuated over the past five years) and limited financial resources (self-assessment of micro 372 businesses of their financial resources for flood adaptation). We expect both indicators to be barriers 373 to collective adaptation. We also tested dependence on local customers and suppliers as relations with 374 neighboring firms raises the probability for co-funding by other firms, although this indicator is difficult 375 to operationalize. However, we coded *local supplier* as '1' for businesses that report that their suppliers 376 are located in the same flood exposed neighborhood. 377

### 378 **Table 1:** Key indicators of collective flood adaptation

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	Indicators	Descriptions (No=0; Yes =1)	Expected impacts
Adaptation	Neighborhood support	Scenarios with shared funding	+
measure	Political support	Scenarios with shared funding	+
	Unbalanced contribution of	Scenarios where micro businesses need to	-
	businesses	invest more than others in their neighborhood	
	Dike system	Scenarios with dike system (high financial	-
		input, technological infrastructure)	
	Drainage system	Scenarios with drainage system (medium	+
		financial input, technological infrastructure)	
	Awareness program	Scenarios with awareness program (low	+
		financial input, soft measure)	
Individual /	High individual damages	High damage of business components (e.g.,	+
Household		furniture, electronics, equipments, products),	
		high equals major and complete damage	
	Flood experience	Business was flooded more than 5 times in the	+
	·	last 10 years	
	Household education	At least one person of the household has a	+
		university degree or vocational training	
	Expected flood increase	Expected flood incease in the next ten years	+
Business	Decline business revenue	Revenue decline/fluctuation in the last five	-
environment		years	
	Limited financial resources	Low financial resources for preventing flood	-
		impacts (rating from 1-5, low equals 1 and 2)	
	Local supplier	Suppliers located in the same district	+
Institutional	Member organization	Household members are part of an	+
environment	-	organization (e.g, Fatherland's Front, Women's	
		Union, Youth Union, etc.)	
	No repair after flood events	Government/Law doesn't allow to	+
	•	repair/rebuild after flood events (e.g. it is in a	
		planning project area)	
	Access to external capital	Business finances investments through loans	+
		from banks or microcredit institutions	

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381 We test the influence of the institutional environment using three explanatory variables (key barrier 382 4: missing support). It is expected that the willingness to participate in adaptation if a household 383 member is part of an organization (i.e., Fatherland's Front, Women's Union, Youth Union) (Leitold et 384 al., 2020). Especially, in Vietnam being a member of the party's own social organization could offer 385 some patronage and special treatment when it comes to applying for support. To represent 386 institutional barriers, we build an indicator for the situation where public policies or public laws do not 387 allow private buildings to be repaired or rebuilt after floods. For example, when micro businesses are 388 located in a planning project area which is quite common in HCMC in recent years. Further, we test 389 the influence of access to external capital in the form of loans from banks or microcredit institutions 390 on willingness to participate. We expect negative correlations for both indicators and adaptation 391 willingness. Finally, we controlled for the influence of location within our four case study areas.

The scenario-based field experiments generated 1,240 observations for data processing. As each participant responded to 20 scenarios, scenario data are nested within business characteristics. Analyzing such hierarchically structured data with ordinary least squared regression would lead to spatial autocorrelation and a violation of the independence assumption for scenario observations (Hox et al., 2017; Sohns and Revilla Diez, 2018). Therefore, we applied a two-level binary-logistic regression
that allows us to consider the differences and interdependencies between scenario and micro business
characteristics (Rabe-Hesketh and Skrondal, 2008). Multicollinearity (average variance inflation factor
for the independent variables: 1.6) can be rejected.

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# 401 **4 Findings**

# 402 4.1 Descriptive findings

403 Our sample consists of 62 micro businesses. 46 businesses are stores or retailers (74 %) for food and 404 beverages, clothing, houseware, electricity, or construction material. 10 businesses are operating in 405 the service sector (16 %), and three in the production sector (5 %). 61 % of all businesses have been 406 flooded more than five times per year in the last 10 years, and 44 % even more than 10 times a year. 407 It is evident that as soon as damage is reported, it is mostly classified as major damage requiring repair. 408 In particular, the level of damage to products is relatively high (see Table 2). Complete damage has not 409 been reported. As a consequence, the micro-businesses do undertake own precautionary measures. 410 We see that more than 50 % of the micro businesses already purchased water barriers for flood 411 prevention and dry-proof their valuables, goods, and products during severe flood events. In addition, 412 84 % of micro businesses have already elevated their ground floor or foundation to prevent flooding 413 into their premises. In terms of acute flooding events, which are already clearly noticeable today, the 414 micro businesses are therefore (most reactively) already doing something.

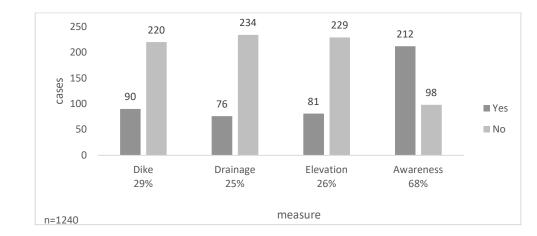
	no damage	minor damages	moderate damages	major damages- needs repair	complete damage - needs replacement	no answer
Furniture	39	8	1	14	0	0
Electronics	37	3	4	16	0	2
Business specific equipment	39	6	8	9	0	0
Products	28	4	6	22	0	2

415 **Table 2**: Individual damage of micro businesses from the most severe flood since 2010

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The descriptive analysis of the key barriers partly confirms, but also oppose the findings from the literature.

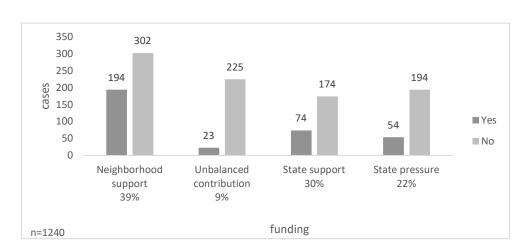
419 In respect to the key barrier 1 (lacking acceptance), the complete rejection of adaptation measures 420 cannot be confirmed as stated in the conceptual section. However, in only 28 % of all scenarios, micro 421 businesses were willing to contribute to flood adaptation measures in their neighborhood. The results 422 show substantial differences between participation in technical scenarios (dike system: 29 %, drainage 423 system: 25 %, elevation: 26 %) and the less expensive flood awareness program, to which micro 424 business owners were willing to contribute in 68 % of cases (see Figure 5). In terms of financing 425 adaptation measures, decision-makers were willing to contribute financially in 39 % of the scenarios if 426 other actors in the neighborhood (i.e., the community: 30 % and other businesses: 48 %) were also 427 involved. For all other options - financial support from local authorities or when businesses have to 428 pay a fine for not investing in collective protection measures - willingness to participate was below 429 average (see Figure 6). Also, the results for the key barrier 2 (low risk perception) are different than 430 expected. The survey results indicate that 77 % of the businesses expect flooding to increase in the 431 next 10 years, while 16 % expect flooding to remain the same or even decrease. These results underline 432 that owner of micro-businesses are well aware of the risks of future flooding.



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Figure 5: Preference of adaptation measure



# 436 437

Figure 6: Preference of funding

438 In relation to the key barriers 3 (limited financial capabilities) and 4 (missing support) the results are in 439 line with the findings in the literature. About 37 % of businesses report a decline, and 15 % fluctuation 440 in business revenues over the past five years. In addition to revenue, the financial resources available 441 to prevent flood impacts are a key limiting adaptation factor to micro businesses. On a scale from 1 442 (very poor) to 5 (very good), more than half of the businesses rate their financial resources as limited 443 (58 % rate 1 and 2). Only 19 % of businesses surveyed have access to external capital, such as loans 444 from banks or from microcredit institutions. 16 % receive loans from family members, relatives, or 445 friends, while the majority finance their business investments through personal funds or savings. 446 Support by state agencies is hardly mentioned.

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# 449 4.2 Multilevel regression findings

In order to detect the key drivers and barriers for micro-business adaptations' strategies, the main statistical analysis was based on the two-level regression. **Table 3** shows which indicators influence the willingness of micro businesses to invest in collective flood adaptation measures and whether they act as either drivers or barriers to adaptation. The scenario-level results underscore the findings of the descriptive analysis. Micro businesses significantly prefer to invest in the awareness program, while

their willingness to invest is not influenced by hard technical measures like, for example, the dike system or the drainage system. What is particularly clear is that shared funding opportunities between micro businesses and local authorities, as well as the community and other businesses in their neighborhood, significantly increase the investment in collective flood adaptation. Accordingly, an unbalanced contribution of businesses in their neighborhood reduces the investment and thus acts as a barrier.

In addition, further variables also influence the willingness to participate in adaptation measures. Businesses that already suffered high individual damages during the most serious flood since 2010, businesses that have high flood experience, and those that expect a high increase in floods in the next ten years are significantly more willing to invest in collective flood adaptation measures. In the overall picture, all three indicators of risk perception and experience act as drivers for collective adaptation. Interestingly, the investment decisions of micro businesses were not influenced by household education.

468 As expected, financial constraints and decreasing business performance indicators act as barriers for 469 collective adaptation. A general decline in business revenues and limited financial resources for 470 adaptation measures are reflecting the situation of the majority of businesses in the sample. Both 471 indicators significantly decrease participation in the scenarios. Regarding the dependence on local 472 suppliers, the analysis did not yield any significant results.

473 The results further reveal that external guidance and institutional support play a major role in micro 474 business decision making for collective adaptation. When a household member is part of an 475 organization, the willingness to invest in collective adaptation increases slightly significantly. Similarly, 476 access to external capital in form of loans from banks or microcredit institutions increases the 477 willingness to participate. Since some urban development policies act as barriers to individual risk 478 reduction and hinder the repair or reconstruction of private buildings after flood events, it is not 479 surprising that such situations have highly significant positive influence on the willingness to invest in 480 collective adaptation measures, together with other actors in the neighborhood.

The neighborhood of micro-businesses on decision-making in the experiments for which we controlled
 does not yield significant results. Thus, micro businesses in the case study areas make decisions based
 on scenario and individual-level characteristics, regardless of their place of operation.

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- 485

# 486 **Table 3:** Multilevel regression results for willingness to participate in collective flood adaptation

	Odds ratio	Odds ratio	Odds ratio	Direction
	(standard error)	(standard error)	(standard error)	of effect
Fixed effects	m0	m1	m2	
Scenario characteristics				
Neighborhood support (	shared funding)	4.721*** (1.207)	4.712*** (1.208)	+
Political support (shared	funding)	2.222*** (0.638)	2.231*** (0.643)	+
Unbalanced contribution	of businesses	0.133*** (0.055)	0.121*** (0.052)	-
Dike system		1.333 (0.338)	1.334 (0.338)	
Drainage system		0.845 (0.220)	0.844 (0.220)	

Awareness program		1.697** (0.039)	1.697** (0.426)	+
Firm characteristics				
High individual damages			3.207* (1.964)	+
Flood experience			5.596** (4.158)	+
Expected flood increase			7.496** (6.541)	+
Household education			1.322 (0.808)	
Declining business revenue			0.167** (0.121)	-
Limited financial resources			0.189** (0.126)	-
Local supplier			2.523 (1.759)	
Member organization			4.673* (4.184)	+
No repair after flood events			193.237*** (252.860)	+
Access to external capital			4.394* (3.624)	+
Control variables				
Nha Be (location)			3.136 (2.750)	
District 8 (location)			2.239 (1.930)	
Constant	-1.489 (0.281)	0.894 (0.386)	0.000*** (0.000)	
Random effects				
Firm var.(_cons)	4.364 (1.146)	6.938 (1.840)	3.780 (1.020)	
Model fit statistics				
Observations	1,240	1,240	1,240	
ICC firm	0.570	0.678	0.535	
Prob>chi2	0.000	0.000	0.000	

487 \*\*\*Significant at 1% level (p<0.01); \*\*Significant at 5% level (p<0.05); \*Significant at 10% level (p<0.1). Source:

488 Own calculation

# 489 **5** Future role of micro businesses in collective flood adaptation

The empirical results of this analysis add important insights from the particular case of HCMC towarda broader understanding of drivers and barriers of micro business flood adaptation.

492 The acceptance of and participation in adaptation measures are clearly related to the risk perceptions 493 and awareness at the individual and household level. In this case study, high future risk perception, 494 often based on past experience with flooding and suffering from damage to stocks and assets, was 495 clearly identified as a driver for investment in collaborative flood adaptation. Conversely, a lack of risk 496 perception and assessment, particularly with an eye towards upcoming flood risks, acts as a barrier for 497 long-term adaptation. Although 77 % of the businesses in our survey expect flooding to increase – 498 suggesting that the awareness is quite high – the direct (or indirect) impact on business operations is 499 often unclear and may explain the overall restraint in the experiments. Schaer (2018) argues that either

500 businesses do not perceive future impacts to be a risk factor for their business operations or have 501 limited expertise to predict and plan the risks accurately. The link between business benefits and 502 adaptation is not clear to decision-makers. It is added that micro businesses differ from larger SMEs by 503 being owner-centered, having a tendency of being "growth-adverse", and focusing more on non-504 economic aspects of business ownership. Growth intensions are often limited to a desired income 505 which is sufficient for making a living (Gherhes et al., 2016). Neise and Revilla Diez (2019) and Leitold 506 et al. (2021) already point out that frequent but smaller floods are kind of normality for small 507 businesses, against which they do not plan to adapt in the future. They often lack long-term business 508 plans or any risk assessments, either for climate risks or for other business risks, and follow a "simply 509 live with it" attitude. Business growth in terms of increasing headcount, diversification of products and 510 services, and revenue growth is not aspired anyway. Thus, the impact of flooding is only relevant if it 511 threatens the profitability of the micro business for household income.

512 Following this vein, we clearly see an overlap of the different key barriers developed in our conceptual 513 framework (Lo et al., 2019). It can be argued that general development constraints of micro businesses 514 are also responsible for barriers to adaptation. In particular, financial limitations in the business 515 environment act as additional barriers for long-term adaptation. On this point, the institutional 516 environment represents another critical barrier that can stimulate or inhibit adaptation. There is a lack 517 of tailored external support mechanisms and adequate financing options that motivate micro 518 businesses to initiate long-term business planning and thus also enables them to implement 519 adaptation measures (Berkhout et al., 2006; Schaer, 2018).

- In general, the willingness to participate financially in our scenario exercise stood at 28% and was lower 520 521 than what we had expected. Average results in such public good games typically amounts to 40-60 % 522 of personal endowment (Chaudhuri, 2011). The results of the experiments show no substantial 523 differences between the contribution to different technical adaptation measures and the influence on 524 decision-making to participate in adaptation measures. Although the preference for low-cost and soft 525 measures over cost-extensive and technological measures is generally comparable to experiments 526 with manufacuturing SMEs (Leitold et al., 2020; Neise et al., 2019), the low uptake of technical 527 adaptation measures can be explained by micro businesses' prerequisites like limited financial 528 capabilities and low risk perception for entrepreneurial decision-making.
- 529 However, depending on the adaptation measure and financing option micro-businesses could play a 530 larger role in flood adaptation. Overall, almost 70% of the micro-businesses are willing to participate 531 in collective awareness programs. In general, the willingness to participate financially increases 532 noticeable to 39% if the costs could be shared with actors in their neighborhood and local authorities. 533 Moreover, businesses that have access to external capital from banks or microcredit institutions are 534 more willing to participate in collective adaptation in general. In most cases, and in contrast to larger 535 firms, micro businesses have a local life and business horizon and are closely embedded in local 536 (business) networks (Halkos and Skouloudis, 2019; Kato and Charoenrat, 2018). Therefore, local 537 adaptation solutions, support mechanisms and incentives must also be created in the direct business 538 environment. Building local business associations outside of industry-specific associations and 539 engaging decision-makers could be one important starting point to involve micro businesses into larger 540 adaptation initiatives and motivate them to participate. Additionally, community organizations and 541 neighborhood unions should place future risk trends and flood hazards on their agendas to promote 542 micro business awareness of flooding, but also support micro businesses that face institutional barriers 543 for flood adaptation.
- It is argued here and supported by Chaudhury (2018), that information about future climate-related risks and uncertainties, while relevant for decision-making processes, is often still unavailable for micro

546 businesses. Therefore, additional initiatives like awareness raising programs are easy to implement 547 and do not reach technological capacity limits, but can help to promote future risk assessments and 548 weighting of adaptation options, and possibilities. Building effective adaptation infrastructure consists 549 not only of physical infrastructure such as elevation, drainage systems or dike systems, but needs also 550 to include "informational infrastructure" (Marlowe et al., 2018; Ngin et al., 2020) in the form of 551 channels for communicating disaster risks and raising awareness. But apparently as our results clearly 552 show, micro-businesses willingness to participate in adaptation is also subject to socio-economic 553 constraints confronting individual decision makers and their lifestyle preferences (Lo et al 2019).

554 This understanding of micro-businesses, their lifestyle orientation and their flexibility is often 555 overlooked in adaptation research and in adaptation policies (Parsons et al 2018). There is a need to 556 understand more about constraints and preferences of micro-businesses to better support them but 557 also to integrate them better in adaptation schemes. As they are often located in densely populated 558 neighborhoods where they also reside and form part of the social fabric, their role as multiplier for 559 collective action could be used strategically in adaptation plans. However, our analysis is just a first 560 step into this direction. Our multilevel analysis is based on hypothetical and simplified designs of 561 adaptation scenarios. Therefore, external validity should be improved by conducting similar 562 experiments in different field contexts. Moreover, the research design based on yes or no responses 563 is not able to capture the intensity of contextual influences on micro business' willingness to participate 564 in respective adaptation options. Another relevant future research avenue is to quantitatively 565 investigate the causal relationships of various drivers and barriers that influence micro business 566 decision-making for flood adaptation based on a higher number of experiments.

567

# 568 6 Conclusion

Micro-businesses could play a much larger role in collective adaptation. Often overlooked in 569 570 adaptation research, their willingness to contribute in collective action amidst major constraints is 571 surprising. The conceptual framework presented in this paper helps us to understand the key drivers 572 and barriers of micro-businesses willingness to participate in collective adaption activities. The most 573 important key barriers of micro-businesses are limited financial capabilities and missing support from 574 local authorities. However, micro-businesses are willing to contribute depending on the concrete 575 adaptation measure and funding options. If no financial contribution is expected, almost 70 % are 576 willing to assist in awareness raising campaigns. And although their financial capabilities are very 577 limited, 39% of the micro-businesses would contribute financially if the costs are shared with other 578 firms in their neighborhood and with local authorities. Against this background, micro-businesses 579 should be much more involved in adaptation plans and measures. Through their local embedding, they 580 can be important multipliers in strengthening adaptive capacity at the local level.

# 582 Appendix:

	Indicator	Description (min=0; max=1)	Obs.	Mean	Std. Dev.
Adaptation measures	Neighborhood support	Scenarios with shared funding	1,240	0.4	0.49
	Political support	Scenarios with shared funding	1,240	0.2	0.40
	Unbalanced contribution of businesses	Scenarios where micro businesses need to invest more than others in their neighborhood	1,240	0.2	0.40
	Dike system	Scenarios with dike system (high financial input, technological infrastructure)	1,240	0.25	0.43
	Drainage system	Scenarios with drainage system (medium financial input, technological infrastructure)	1,240	0.25	0.43
	Awareness program	Scenarios with awareness program (low financial input, soft measure)	1,240	0.25	0.43
Individual risk knowledge, risk assessment	High individual damages	High damage of business components (e.g., furniture, electronics, equipments, products), high equals major and complete damage	1,240	0.52	0.50
and flood experience	Flood experience	Business was flooded more than 5 times in the last 10 years	1,240	0.61	0.49
	Household education	At least one person of the household has a university degree or vocational training	1,240	0.52	0.50
	Expected flood increase	Expected flood incease in the next ten years	1,240	0.77	0.42
Business environment	Decline business revenue	Revenue decline/ fluctuation over the past five years	1,240	0.51	0.50
	Limited financial resources	Low financial resources for preventing flood impacts (rating from 1-5, low equals 1 and 2)	1,240	0.58	0.49
	Local supplier	Suppliers located in the same district	1,240	0.60	0.49
Institutional environment	Member organization	Household members are part of an organization (e.g, Fatherland's Front, Women's Union, Youth Union, etc.)	1,240	0.15	0.35
	No repair after flood events	Government/Law doesn't allow to repair/rebuild after flood events (e.g. it is in a planning project area)	1,240	0.07	0.25
	Access to external capital	Business finances investments through loans from banks or microcredit institutions	1,240	0.18	0.38
<u>Control</u> variables	Spatial influence Nha Be	Business located in Nha Be	1,240	0.44	0.50
	Spatial influence District 8	Business located in District 8	1,240	0.32	0.47

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